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**COMMUNITY PLANNING PARTNERSHIP  
MANAGEMENT COMMITTEE MEETING**

29 November 2006

A meeting of the **CPP MANAGEMENT COMMITTEE** will be held in the **SCOTTISH NATURAL HERITAGE OFFICES, KILMORY INDUSTRIAL ESTATE, LOCHGILPHEAD** on **WEDNESDAY, 6 DECEMBER 2006** at **10:30 AM**.

**AGENDA**

- 1. WELCOME/APOLOGIES**
- 2. MINUTES**  
Community Planning Partnership Management Committee 4 October 2006 (Pages 1 - 6)
- 3. MATTERS ARISING**
- 4. PARTNERSHIP CAPITAL DEVELOPMENT - INTRODUCING THE ASSET PROCUREMENT 'HUB' INITIATIVE IN SCOTLAND**  
Presentation by Nick Allan
- 5. THE COMMUNITY PLAN 2007 - 2012**  
Plan and Implementation Schedule (Pages 7 - 8)
- 6. CITIZENS' PANEL**  
Update and Presentation by Eddy Graham, IBP Strategy (Pages 9 - 26)
- 7. COMMUNITY REGENERATION OUTCOME AGREEMENT**
  - (a) Annual Report (Ref Minutes of 28 June 2006) (Pages 27 - 28)
  - (b) Stocktake Feedback - Verbal Report by Muriel Kupris
- 8. CUSTOMER CONTACT CENTRE (REF MINUTES OF 28 JUNE 2006)**  
Report by Charles Reppke (Pages 29 - 32)
- 9. ENGAGING CHILDREN AND YOUNG PEOPLE IN COMMUNITY PLANNING**  
Letter dated 22 November 2006 from Head of Public Sector Performance and Improvement, Scottish Executive (Pages 33 - 34)

Electronic Copies of the Community Planning Advice Note are available on Scottish Executive Community Planning  
Website – [www.improvementservice.org.uk/community-planning](http://www.improvementservice.org.uk/community-planning)

- 10. BIG LOTTERY FUND 'HUB' (REF MINUTES 4 OCTOBER 2006)**  
Report by Arlene Cullum (Pages 35 - 40)
- 11. PREPARATIONS FOR THE CPP BIENNIAL CONFERENCE (REVIEW DAY) - JUNE 2007**  
Proposal (Pages 41 - 42)
- 12. COMMUNITY PLANNING ISSUES - UPDATE ON CPP PRIORITIES**
  - (a) Health and Wellbeing Group (Elaine Garman) (Pages 43 - 46)
  - (b) Argyll and the Islands Economic Forum (Alan Milstead)
  - (c) Dunbartonshire Economic Forum (Aileen Edwards)
  - (d) Housing and Communities - no update (first meeting of new Housing and Communities Group scheduled for 8 December 2006)
  - (e) Initiative at the Edge (Hugh Donaldson) (Pages 47 - 60)
- 13. FIX DATE FOR FUTURE MEETINGS - TO BE HELD WITHIN SNH OFFICES, KILMORY INDUSTRIAL ESTATE, LOCHGILPHEAD (10:30 - 13:00 HOURS) 2007**

Wednesday 7 February

Wednesday 18 April

Wednesday 13 June

Wednesday 15 August

Wednesday 10 October

Wednesday 5 December

**MINUTES of MEETING of CPP MANAGEMENT COMMITTEE held in the SCOTTISH NATURAL HERITAGE OFFICES, KILMORY INDUSTRIAL ESTATE, LOCHGILPHEAD on WEDNESDAY, 4 OCTOBER 2006**

**Present:**

Andrew Campbell	Scottish Natural Heritage (Chair)
Eileen Wilson	Argyll and Bute Community Planning Manager
Aileen Edwards	Scottish Enterprise
Brian Barker	Argyll and Bute Council
Elaine Garman	NHS Highland
Geoff Calvert	Strathclyde Fire and Rescue
Ken Abernethy	Highlands and Islands Enterprise
Peter Minshall	Argyll CVS
Janet Crook	Communities Scotland
Donald MacVicar	Argyll and Bute Council
Patricia Logan	Argyll & Bute Volunteer Centre
David Armstrong	Strathclyde Police

**In Attendance:** Sue Gledhill Highlands and Islands Enterprise

**Apologies:**

- Shirley MacLeod, Argyll and Bute Council
- Mike Firth, Scottish Water
- James McLellan, Argyll and Bute Council
- Raymond Park, Strathclyde Police
- Muriel Kupris, Argyll and Bute Council
- Julian Hankinson, Association of Community Councils
- Gemma Sim, Strathclyde Fire and Rescue
- David Dowie, Communities Scotland
- Jane Fowler, Argyll & Bute Council
- Arlene Cullum, Argyll and Bute Council
- David Cowley, Strathclyde Fire & Rescue
- Marlene Baillie, Strathclyde Police
- Bill Dundas, SEERAD

## **1. WELCOME AND INTRODUCTIONS**

Andrew Campbell welcomed everyone and introduced Sue Gledhill, Highlands and Islands Enterprise to the meeting.

Andrew advised that Marlene Baillie, Local Authority Liaison Officer, had recently taken up the post of Inspector in Dunoon. Marlene's successor on the Management Committee would be Sergeant Gordon Anderson whom the committee looked forward to meeting.

It was agreed that Andrew would write to Marlene to thank her for her involvement with the Partnership and wishing her well in her new post.

**Action note: Andrew Campbell to write to Marlene Baillie**

## **2. MINUTES OF PREVIOUS MANAGEMENT COMMITTEE MEETING**

The Minutes of the meeting of 23<sup>rd</sup> August 2006 were accepted as an accurate record.

**3. MATTER ARISING**

**Customer Contact Centre**

Brian Barker advised that the Project Board had yet to meet.

**4. REVIEW CHAIRMANSHIP OF COMMUNITY PLANNING PARTNERSHIP MANAGEMENT COMMITTEE**

Reference minutes of last meeting held on 23<sup>rd</sup> August 2006 Andrew Campbell agreed to continue as Chair of the Management Committee until October 2007.

**(a) Clarify duties expected of Chair**

The management committee discussed the note circulated by Eileen Wilson, Community Planning Manager, clarifying duties expected of the Chair and agreed that -

- The chair of the Argyll & Bute Community Planning Partnership Management Committee should rotate amongst the partners for a term of 2 years
- The Chair would not be a Council representative as the Council already chairs the full CPP
- The Vice-chair would deputise for the chair and take on the role of the Chair when the Chair retires

The meeting received positive comments from Ken Abernethy, Aileen Edwards and others on the helpful note and in regard to the opportunity given to each partner organisation to take on the role of Vice-chair and then Chair of the CPP Management Committee for a term of 2 years.

**(b) Appointment of Vice-Chair of Community Planning Partnership Management Committee**

The management committee discussed the appointment of Vice-Chair of the management committee and agreed that Raymond Park, Strathclyde Police, be invited to act as Vice-Chair in the first instance, followed by Elaine Garman of NHS Highland, followed by Strathclyde Fire and Rescue.

**Action note: Andrew Campbell to contact Superintendent Raymond Park, Strathclyde Police, inviting him to act as Vice-Chair**

**5. BIG LOTTERY FUND – ESTABLISHING LOCAL PARTNERSHIP HUB**

Arlene Cullum, Argyll and Bute Council's Corporate Funding Officer had circulated a note to the management committee providing information on the establishment of Big Lottery Fund local partnership hubs for discussion and feed back their views to Arlene.

Arlene had indicated that the establishment of local partnership Hubs would have many benefits, including ensuring that funding met priorities of the CPP, maximising funding into Argyll and Bute through intelligent investment (eg. appropriate match funding), maximising resources through Partnership working – savings, streamlining funding deadlines and information required with external funders, Partnership with BLF would ensure needs understood and funding targeted, and information on who would be receiving funding for

forward planning.

It was agreed that Arlene should progress the development of the Argyll & Bute Local Partnership Hub, with the input of Eileen Wilson, CPP Manager, feeding into the management committee. A progress report will be submitted to the Management Committee meeting on 6<sup>th</sup> December 2006.

**Action note: Eileen Wilson to provide a progress report to the Management Committee meeting to be held on 6<sup>th</sup> December 2006**

## **6. COMMUNITY PLANNING ANNUAL REVIEW REPORT**

### **(a) Annual Report 2005/6**

The Management Committee noted Eileen Wilson's report on the Community Planning Annual Review 2005/6.

The meeting discussed various matters arising from the review, including the format and size of the document, and showing the processes that had improved with CPP involvement. Eileen advised that as much information as possible had been included in the review report which was produced to give the management committee and partners the opportunity to amend this prior to submission to the CPP Biennial Conference in June 2007.

It was agreed that appropriate, up to date, photographic evidence of partnership achievements, contact details and additional comments from partner organisations should be included in the review.

The meeting agreed that a shortened document should also be produced as a convenient information leaflet which would be distributed to local communities throughout the area.

**Action note: Partners to submit comments on the report along with photographs to Eileen Wilson by the end of October 2006**

### **(b) The Future Community Plan Proposal**

Eileen Wilson submitted note, copies having previously been circulated, on the Community Plan for 2007-2012 which would be built around the leading Rural Area vision for Argyll and Bute and developed through a process of collaboration where partners and communities have the opportunity to comment on the proposed key topics to be addressed by the partnership over the five year period.

Building the Plan would happen between now and June 2007 when a draft plan will be presented at the 2007 Biennial Conference. The process will foster new working relationships, build on strengths of existing ones, create new opportunities for joint initiatives and identify new opportunities.

As the first phase of this process the management committee discussed and agreed key topics which would be followed up by a more detailed process enabling all partners to further refine the focus of the chosen key topics, such as:-

- Employment opportunities/raising earnings

- Affordable housing
- Improving Skills and Training
- Health

as well as

- Property – multi use of buildings
- Managing change of use of land
- Public Sector Reform
- Demographic change
- Advocacy for rural areas – making the case for rural areas not to lose out

The meeting highlighted the need for a balance between legislation and local community needs/issues.

### **7. PUBLIC SECTOR REFORM – TRANSFORMING PUBLIC SERVICES (SCOTTISH EXECUTIVE)**

A report by Brian Barker had previously been circulated informing the management committee of progress to date on the series of Scottish Executive projects running in parallel that have been focused on public sector reform.

Following publication of the document “Transforming Public Services: the next phase of reform” earlier in the year as a consultation on the future of public services, the expectation of definite proposals was unfulfilled and the document is focused on principles for reform and an invitation for public sector bodies to respond with innovative ideas.

The management committee agreed that partners were happy to consider the local approach to public sector reform and discuss ways of fulfilling a strategic role to develop a vision for the area and change service delivery to improve services.

### **8. CAPACITY BUILDING FUND EVALUATION**

#### **(a) Project Evaluations**

Eileen Wilson produced a report, copies having previously been circulated, evaluating 3 projects developing skills and experience of individuals, promoting joint working and networking, which are supported by allocation of Community Capacity Building funding –

- Meet the Funders
- Argyll and Bute Youth Participation Conference
- Fundraising Skills in the Community-End of Project Report

It was noted that there was no report on the “Working Together - Toolkit for Kintyre” project by the South Kintyre Community Learning Partnership and that the Dochas Fund project had not started under “Support for Carers”.

The report was noted.

#### **(b) Volunteer Scotland Lottery Application**

There was no report from Arlene Cullum on the Volunteer Scotland Lottery

Application.

On the matter being raised by Pat Logan, Argyll and Bute Volunteer Centre, the meeting agreed the use of Community Capacity Building Fund for delivering training by the Volunteer Centre in partnership with Argyll CVS.

## 9. COMMUNITY PLANNING ISSUES

### (a) Update by Theme Group Leaders on Progress with CPP Priorities –

**Health and Wellbeing Theme Group:** The meeting noted the report from Elaine Garman, Chair of the Health and Wellbeing Theme Group, copies having previously been circulated.

Elaine advised that the Group had developed its way of working over the past year. Likewise the local public health networks had continued to develop. Through such developments it is considered that partnership working had improved whilst recognising the need to support some areas to help realise this. Good progress had been made in the other five priority areas with plenty evidence of local activity in public health networks and initiatives of all kinds coming forward with ideas to improve Argyll and Bute's health.

Elaine also advised that the Group had approved plans to take forward the Care and Repair scheme in relation to other service developments and that an outline had been prepared in regard to areas to build on with Telecare (community alarms etc) and procurement/equipment storage.

**Argyll and the Islands Local Economic Forum:** The meeting noted the report of the Argyll and the Islands Local Economic Forum, copies of which had been circulated, which reported on the economic activity in the area.

Ken Abernethy highlighted points in the report, such as Careers Scotland joining staff at AIE in Lochgilphead as part of the integration being effected throughout the Highlands and Islands, that Argyll Air Services were progressing well and that Argyll's western seaboard may be included among sites being considered for a Marine National Park. There were issues regarding transportation of Vestas wind turbines from Campbeltown.

**Dunbartonshire Economic Forum:** Aileen Edwards, Scottish Enterprise Dunbartonshire, would provide an update on progress at the next meeting.

**Housing and Communities:** It was noted that since the last meeting of the management committee on 23<sup>rd</sup> August the Strategic Housing Forum had agreed that the merged Housing and Communities Theme Group would meet in December 2006.

### (b) Initiative at the Edge: No report.

**10. ANY OTHER COMPETENT BUSINESS**

**(a) NVA**

Eileen advised that NVA, an environmental arts organisation who work with pioneering artists to produce highly complex and ambitious site-specific events, artworks, etc., would be holding an event over a number of weeks in Argyll and Bute in 2007.

**(b) Paperless Office**

Peter Minshall put forward a proposal that meetings which are scheduled to take place in a room where an overhead LCD projector is available, that the agenda, minutes and any other relevant documents could be projected on the screen and the meeting conducted in a paperless environment.

It was agreed that the partnership welcomed advances in technology and noted Peter's comments.

**(c) Access to Services**

Brian commented that, despite an issue having been raised by one individual regarding funding allocated in their area, he was happy to see the work being done as part of the £200,000 which the Council received from the Scottish Executive to spend on agreed projects.

**(d) Culture and Environment**

Andrew advised that, following the re-focussing of the Housing and Communities Theme Group, Keith Miller, Forestry Commission, had raised the possible need for a separate Theme Group to retain a focus on the core subjects of Culture and Environment.

It was agreed that Eileen Wilson would meet with Keith Miller to consider how to ensure that environmental and cultural issues were adequately dealt with by the Housing and Communities Theme Group.

**Action note: Eileen Wilson and Keith Miller to discuss**

**(e) Youth Participation Conference 2006**

Eileen tabled a copy of the booklet produced following the Argyll and Bute Youth Participation Conference which was held on 1<sup>st</sup> and 2<sup>nd</sup> June 2006.

**11. DATE OF NEXT MEETING – Wednesday, 6<sup>th</sup> December 2006**



### ***Argyll and Bute – New Community Plan***

This paper proposes that the Community Planning Partnership Management Committee agrees to the facilitation of a planning day where all the CPP partners can come together to begin the design process for the New Community Plan.

The first Community Plan was launched in April 2001. The second Community Plan is due to be published in June 2007 and will set out the strategic priorities and key actions to be tackled by the Partnership over the next five years (2007-11).

The New Community Plan will be based around the Leading Rural Area vision for Argyll and Bute and be developed through a process of collaboration where partners and communities have the opportunity to comment on the proposed key topics to be addressed by the partnership over the next five year period. This facilitated day will enable all the partners to have an input into the process from a very early stage. A smaller writing group will then take on the writing of the plan based on the direction given during the planning day.

### ***Aim of the day***

To create the opportunity for all partners to inform the design of the New Community Plan

### ***Objectives***

1. to discuss and agree key themes
2. to agree format and content
3. to identify successes
4. to nominate members for writers sub-group to meet at intervals leading up to publication in June 2007
5. to ensure commitment to the production of a high quality plan

### ***Cost***

£1,800 +vat

### ***Proposed dates***

15<sup>th</sup> – 19<sup>th</sup> January 2007

Eileen Wilson  
Community Planning Manger  
[eileen.wilson@argyll-bute.gov.uk](mailto:eileen.wilson@argyll-bute.gov.uk)  
01546 604593

## **New Community Plan 2007 - 2012**

### **Proposed Implementation Schedule**

- 1) Paper to Management Committee – 4<sup>th</sup> October 2006
- 2) Paper and Implementation Schedule to Full CPP – 10<sup>th</sup> November 06
- 3) Implementation schedule to Management Committee – 6<sup>th</sup> December 06
- 4) Liaison with partners and ‘theme’ groups Dec/Jan/Feb
- 5) Draft presented to Full CPP – 2<sup>nd</sup> March 2007
- 6) Draft plan submitted to management Group – 18<sup>th</sup> April 2007
- 7) Final Plan approved at Management Committee – 13<sup>th</sup> June 2007
- 8) Launch at Biennial Conference June 2007

**ARGYLL AND BUTE  
COMMUNITY PLANNING PARTNERSHIP**

**11<sup>TH</sup> CITIZENS' PANEL SURVEY**

**REPORT**

**PREPARED FOR: ARGYLL AND BUTE COMMUNITY  
PLANNING PARTNERSHIP  
C/O ARGYLL AND BUTE COUNCIL  
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TEL: 01698 743045**

**DATE: 28<sup>TH</sup> NOVEMBER 2006**

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2.0 Streets and Landscaped Areas	3
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**APPENDICES (UNDER SEPARATE COVER)**

1.0 Survey Questionnaire	
2.0 Technical Report on Panel Response	
3.0 Detailed Data Tables	
4.0 Listing of Open-ended Responses	

Report prepared by:



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**KEY FINDINGS FROM THIS SURVEY**

Whilst all aspects of neighbourhood management are seen as being important, issues of litter and dog fouling stand out as priorities for respondents, closely followed by street lighting.

There is a very strong preference for multi-skilled teams, as opposed to specific professional teams, to have responsibility for these aspects of neighbourhood management.

Although awareness of the Drivesafe initiative is comparatively modest, a significant minority of those who are aware of the campaign believe that it has encouraged them to drive more safely. They are, however, more sceptical as to the impact of the campaign on safe driving more generally.

Only a minority of people feel able to say that Argyll and Bute is a safe place to drive and few people see a positive trend in terms of safer driving or fewer accidents.

The policing issues that were of greatest concern to residents included anti-social behaviour generally, drugs, vandalism, crimes of violence and road safety issues.

Most people who have had contact with their local police are satisfied with this contact although a significant minority do express dissatisfaction.

Few people are aware of specific biodiversity initiatives within Argyll and Bute, although a small number are actively involved in a range of such initiatives.

People generally do not feel able to comment on whether enough is being done to protect Argyll and Bute's biodiversity; amongst those who do express an opinion, the slight minority view is that enough is already being done to protect the area's biodiversity.

People have a strong desire for more information on the implementation of the Single Transferable Vote system for the Scottish Local Authority elections in May 1997.

In particular, they would like to know more about how the system will work and how they will be represented by Councillors from multi-member wards. The great majority of people would like to see this information communicated through a leaflet delivered directly to their door.

An overview of the survey findings is set out herein, supported by the detailed appendices which are provided under separate cover.

## 1.0 OBJECTIVES AND METHODOLOGY

### *OBJECTIVES*

- 1.1 This document sets out the findings of the eleventh survey of the Argyll and Bute Citizens' Panel, fieldwork for which was conducted during October 2006.

The themes for the survey were identified by a number of Community Planning Partners and were collated by the Chief Executive's Unit at Argyll and Bute Council. A questionnaire, based on these data requests, was then produced by IBP Strategy and Research. This questionnaire is reproduced as Appendix 1 of the appendices which have been provided under separate cover to the Council.

- 1.2 The survey sought feedback from the community in Argyll and Bute with regard to issues relating to the following themes:

- Maintenance of Neighbourhoods
- Road Safety
- Anti-Social Behaviour
- Biodiversity
- The Single Transferable Vote.

These are addressed, in turn in sections 2 to 6 of this report.

### *METHODOLOGY*

- 1.3 A postal survey of the Argyll and Bute Citizens Panel was conducted. At the outset of fieldwork, Panel membership was 1,284. During fieldwork, 42 people asked to be removed from the Panel, leaving on active membership of 1,242.

- 1.4 An initial questionnaire was mailed out to Panel members in the second week of October with a closing date of 27<sup>th</sup> October. A reminder mailing was then issued with a closing date of 11<sup>th</sup> November. In total, 696 responses were received, which is a response rate of 56%. This is slightly higher than that achieved in the previous two surveys, which may in part be due to the shorter questionnaire for this survey. Full details of the profile of responses is set out in Appendix 2, which has been provided under separate cover.

- 1.6 For illustrative purposes, a random sample of 696 provides data accurate to  $\pm 2.46\%$  for the sample as a whole<sup>1</sup>.
- 1.7 This document provides an overview of the survey results. The detailed data tables which form Appendix 3 to the report provide a more detailed breakdown of these responses. These should be read alongside Appendix 4 which provides full details of the verbatim responses to the open-ended questions that were included in the survey. For reasons of space, these have been provided under separate cover and are available from the Chief Executive's Unit at Argyll and Bute Council.

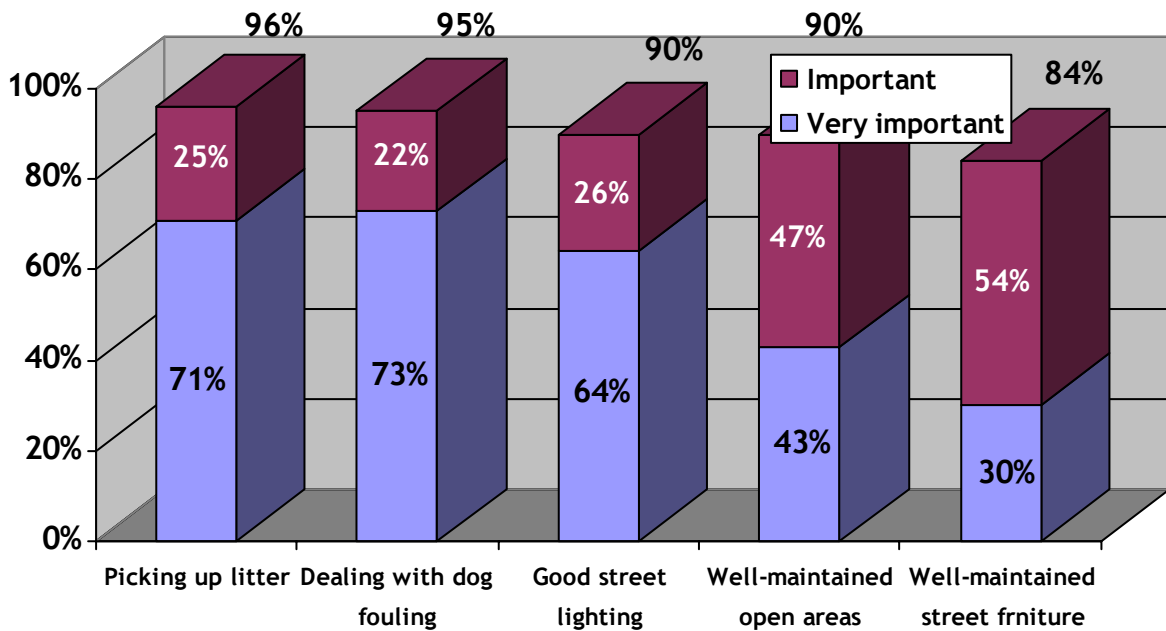
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<sup>1</sup> Based on a 50% estimate at the 95% confidence interval. Thus, if 50% of the sample answers in a given way, then we can be sure that if the whole population had been asked then the results would have been between 47.54% and 52.46%.

## 2.0 STREETS AND LANDSCAPED AREAS

2.1 The survey began by asking participants for their views on the importance of a range of issues relating to the maintenance of streets and landscaped areas. Figure 2.1 suggests that all of the five items on the list are rated as important by the great majority of respondents.

Figure 2.1: Importance of Neighbourhood Issues



Base: 696

Clearly, however, issues of litter, dog fouling and, to a lesser extent, street lighting, are most likely to be accorded a “very important” priority by respondents.

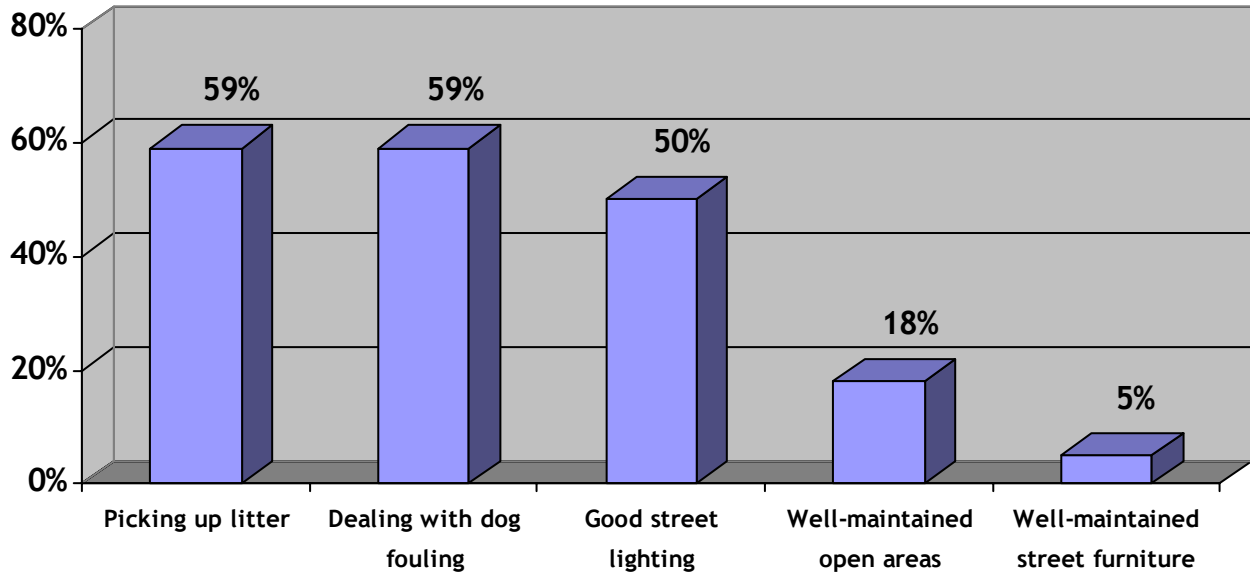
2.2 This view is also evident when respondents are asked to select only two issues from this prompted list that they considered to be most important. The results of this are summarised in Figure 2.2 over the page.



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**Figure 2.2: Most Important Neighbourhood Issues**


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 Base: 696
 

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It is clear that when respondents are asked to choose between these priorities, litter and dog fouling are paramount, with well-maintained open areas and well-maintained street furniture some way behind.

2.3 Respondents were asked about their preference for two different approaches to the maintenance of local neighbourhoods, which were described thus:

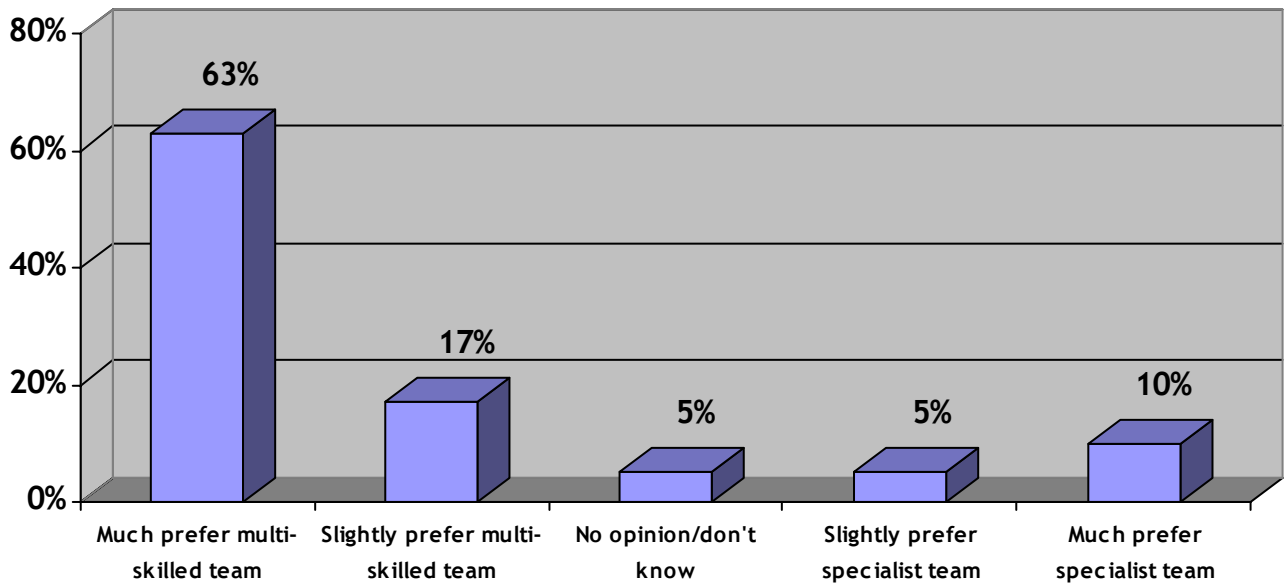
- Multi-skilled teams - A single team of people that would be multi-skilled to carry out all forms of maintenance and cleaning work. Such a team would be focused on a single town or area.
- Specialist teams - A range of teams, each focusing on a specific issue (for example, litter, dog fouling, repairs and maintenance to street furniture, street lighting).

The results are detailed over the page.

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**Figure 2.3: Preferred Approach to Neighbourhood Maintenance**


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 Base: 696
 

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This is an exceptionally strong endorsement of the multi-skilled team approach, with 80% of people preferring such an approach compared to only 15% preferring the alternative, specialist team approach. The suggestion is that respondents place value on having the majority of issues dealt with as quickly as possible, in a cost-effective manner, and are prepared to accept that this could occasionally lead to some specific issues taking longer to resolve.

#### Key Points to Note

Whilst all aspects of neighbourhood management are seen as being important, issues of litter and dog fouling stand out as priorities for respondents, closely followed by street lighting.

There is a very strong preference for multi-skilled teams, as opposed to specific professional teams, to have responsibility for these aspects of neighbourhood management.

### 3.0 ROAD SAFETY

3.1 21% of respondents (143 people) were aware of the “Drivesafe” campaign. The most common responses in relation to how people found out about the campaign included:

*‘Local press’*

*‘Publicity material’*

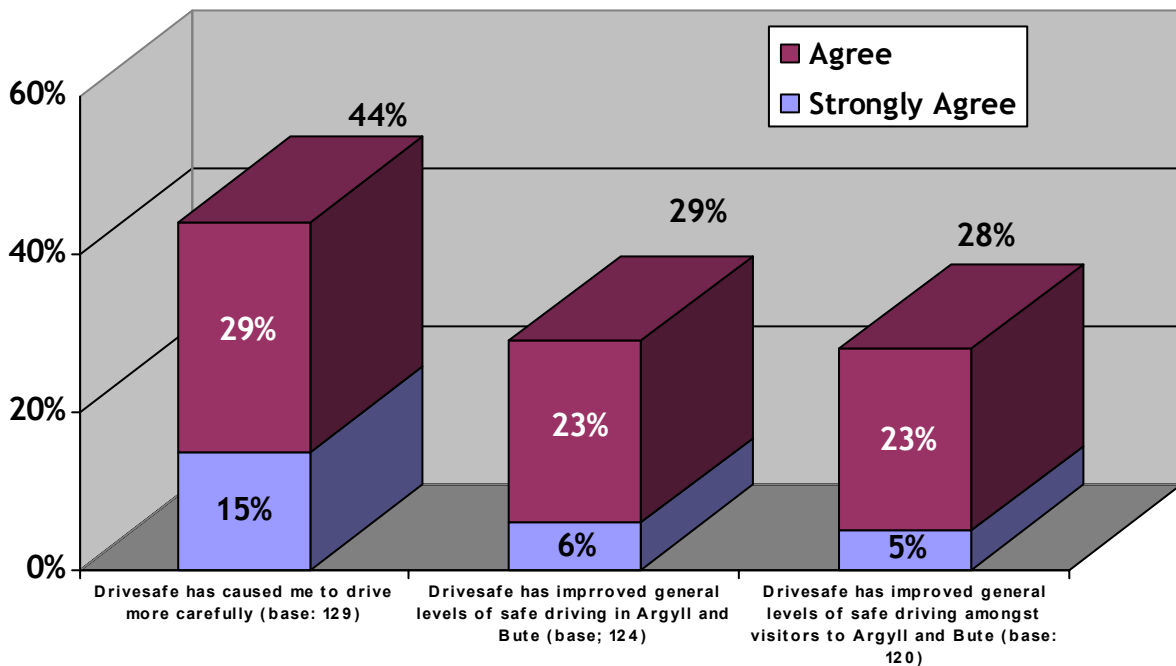
*‘Road signs’*

*‘Adverts on Council vehicles’*

*‘TV adverts’*

3.2 Those respondents who had heard of Drivesafe were given the opportunity to comment on a number of attitudinal statements relating to the initiative, the results of which are set out in Figure 3.1 below.

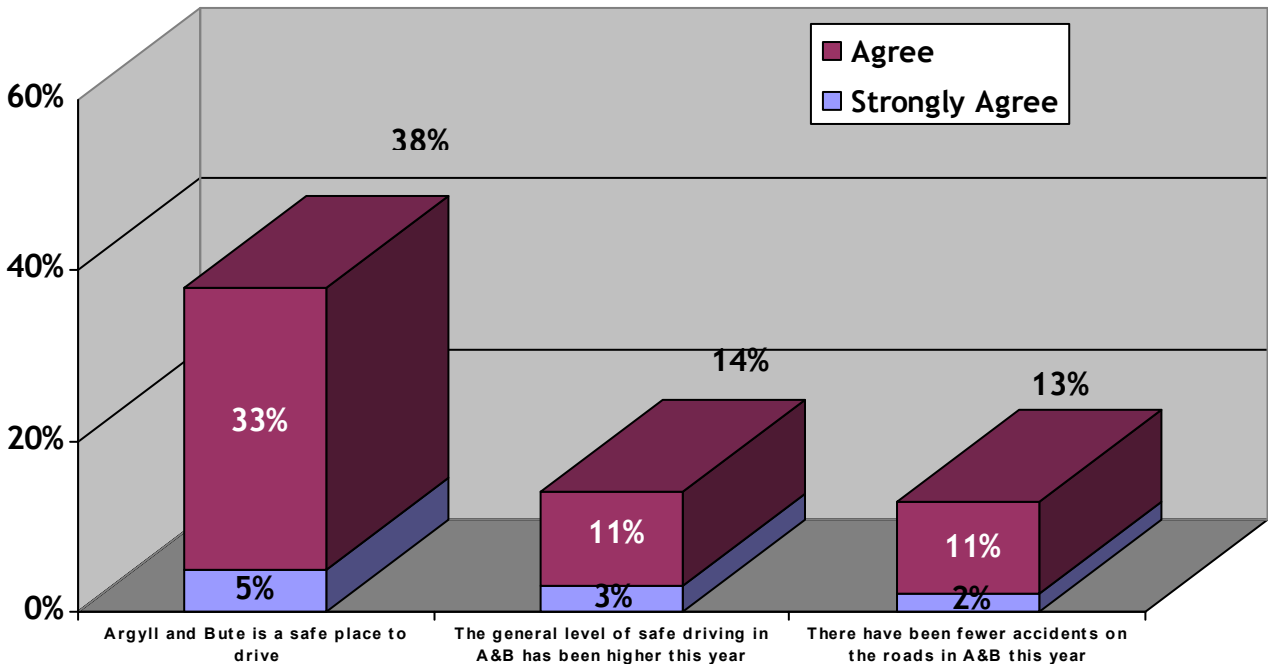
Figure 3.1: Views on Drivesafe



The significant minority of respondents who are prepared to state that the Drivesafe campaign has caused them personally to drive more carefully should be seen as a positive finding, albeit people are somewhat less likely to perceive that the campaign has had an impact on safe driving more generally and amongst tourists.

3.2 All respondents were given the opportunity to agree or disagree with a set of attitudinal statements about driving in Argyll and Bute generally (“don’t know” responses have been taken out of these calculations). The results are summarised in Figure 3.2:

**Figure 3.2: Views on Driving in Argyll and Bute Generally**



Clearly, only a minority of people feel able to say that Argyll and Bute is a safe place to drive (albeit there was a substantial “neither/nor” figure of 33%). Very few people believe that standards of safe driving have improved over the past year or that there have been fewer accidents in Argyll and Bute.

**Key Points to Note**

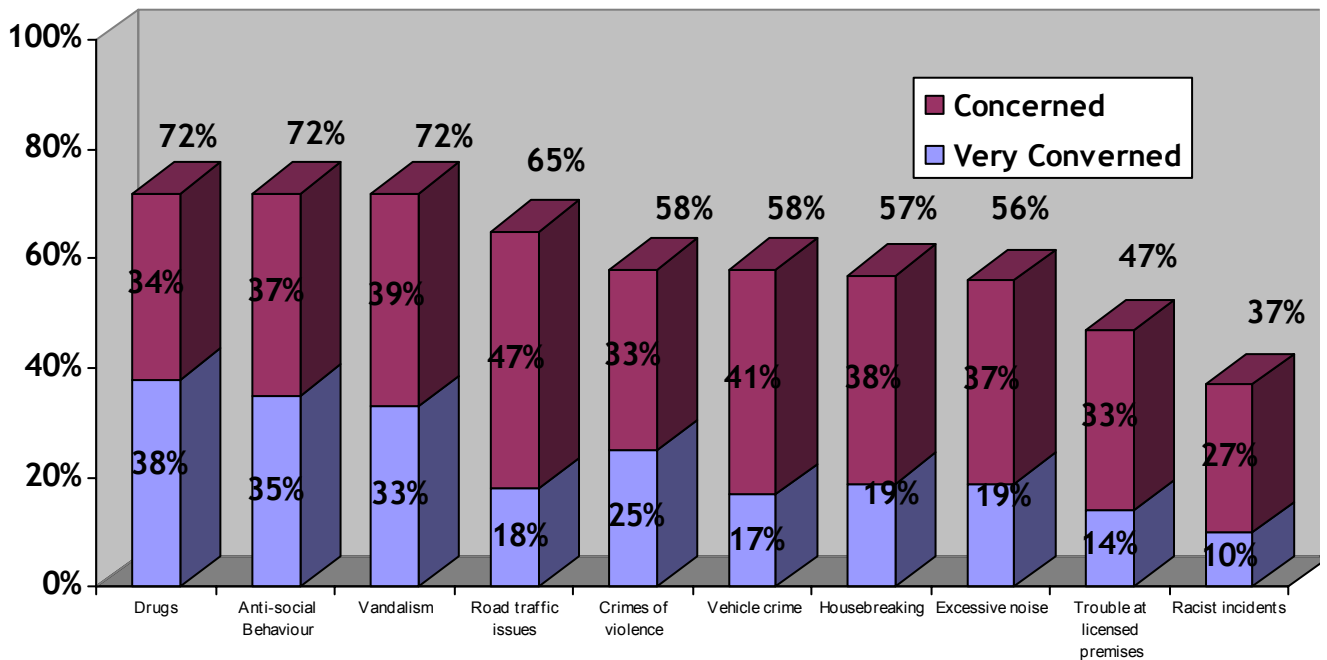
Although awareness of the Drivesafe initiative is comparatively modest, a significant minority of those who are aware of the campaign believe that it has encouraged them to drive more safely. They are, however, more sceptical as to the impact of the campaign on safe driving more generally.

Only a minority of people feel able to say that Argyll and Bute is a safe place to drive and few people see a positive trend in terms of safer driving or fewer accidents.

## 4.0 POLICING ISSUES

4.1 In this section of the questionnaire, respondents were asked to indicate their level of concern with respect to a number of policing issues within Argyll and Bute. The results of this are summarised in Figure 4.1 below.

Figure 4.1: Concern with Policing Issues

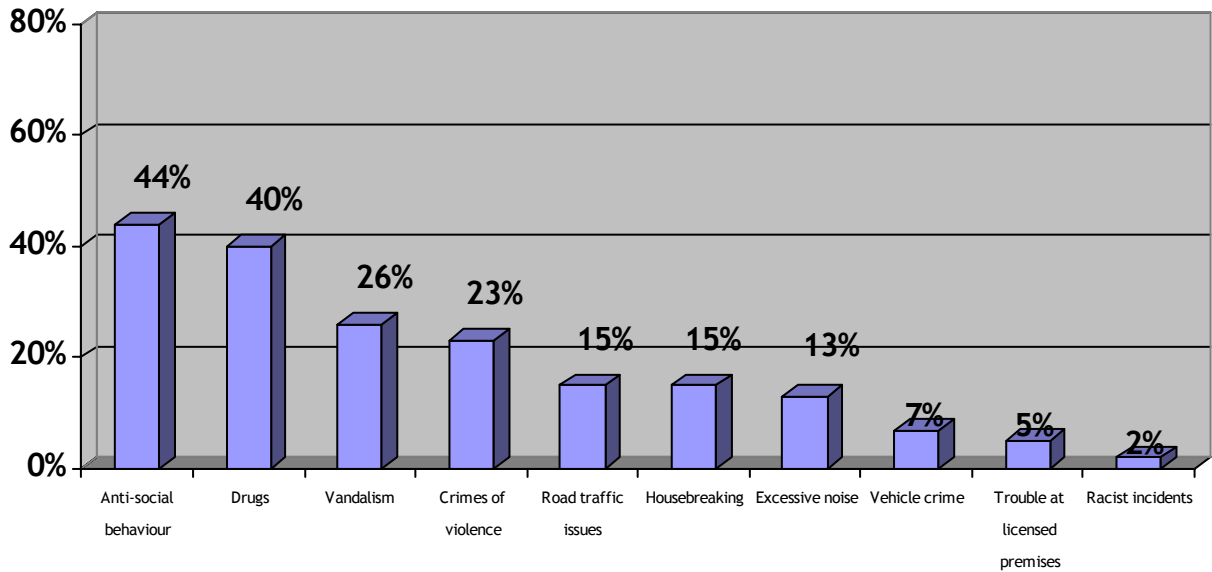


Base: 696

Figure 4.1 illustrates widespread concern with respect to a number of issues but, most particularly, drugs, anti-social behaviour, vandalism and, to a slightly lesser extent, road traffic issues.

4.2 To further assess respondents' levels of concern with respect to these issues, they were asked to choose which two issues they considered to be most important from the prompted list. The responses to this are summarised in Figure 4.2 over the page.

Figure 4.2: Most Important Policing Issues



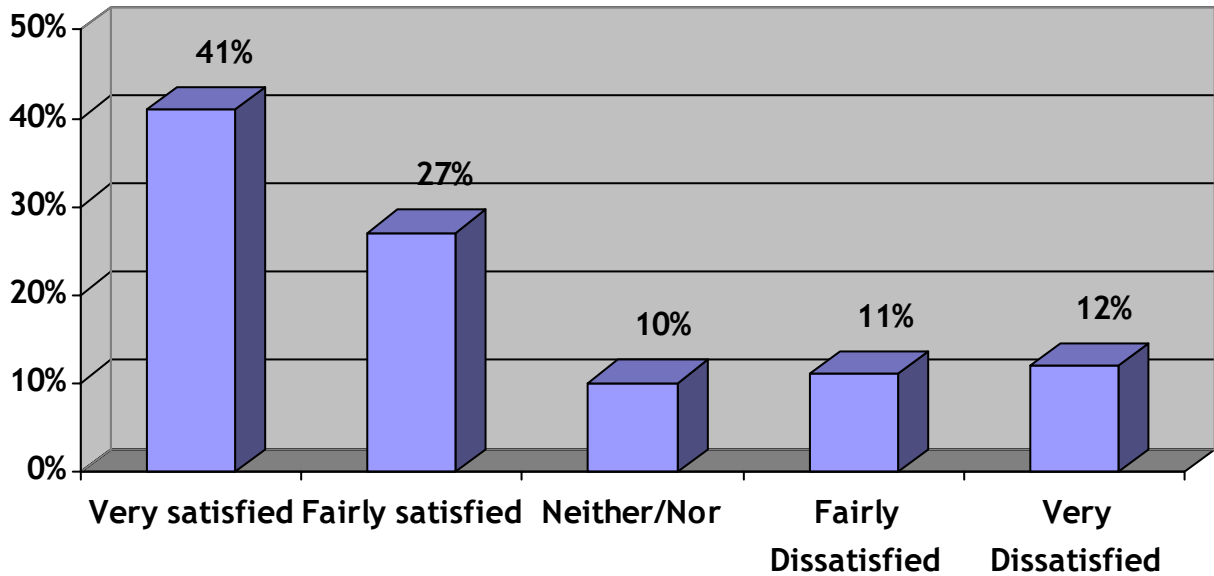
Base: 696

When looked at in this way, the issues of anti-social behaviour generally, and drugs, take on a particular importance. Vandalism is clearly an issue but crimes of violence also become more apparent as an important concern amongst respondents.

- 4.3 31% of respondents said that they had had some form of contact with their local police over the past 12 months. A full list of the reasons for such contact is set out in the appendices but typical examples concerned the reporting of incidents, most commonly of anti-social behaviour, particularly, drunkenness, vandalism and noise. Contact was less common for general advice and for routine matters, with a small minority having been in contact with the police through their own actions.

4.4 Satisfaction levels amongst those who had such contact are summarised below:

**Figure 4.3: Satisfaction with Contact with Police**



Base: 217

Whilst the great majority of respondents were happy with the contact that they had with their local police, this was not the case for a significant minority of respondents.

**Key Points to Note**

The policing issues that were of greatest concern to residents included anti-social behaviour generally, drugs, vandalism, crimes of violence and road safety issues.

Most people who have had contact with their local police are satisfied with this contact although a significant minority do express dissatisfaction.

## 5.0 BIODIVERSITY

5.1 "Biodiversity" was described within the survey questionnaire thus:

*'Biodiversity is about the variety of plants, animals and other living things in an area. It encompasses diversity of both habitat and species.'*

16% of respondents said that they were aware of biodiversity initiatives within Argyll and Bute, with some of the examples cited including:

*SAC; Recycling; Marine National Park; GRAB; Renewable energy; LBAP; FWAG; SAMS; SNH; RSPB*

A full listing of responses to the open-ended questions referred to in this section is available in the appendices.

5.2 Of those who were aware of any such initiatives, 31% said that they personally were involved in such initiatives (this amounted to 34 people, just under 5% of the total sample).

The initiatives in which people were involved were similar to those described above, with the most common including:

*SNH; land management; woodlands*

5.3 Perhaps unsurprisingly, given this limited awareness, many people do not feel able to comment on whether they think enough is being done to protect the biodiversity of Argyll and Bute. Of those who responded:

- 20% thought that enough was being done to protect the biodiversity of Argyll and Bute.
- 13% did not think that enough was being done
- 67% did not feel able to comment.

Amongst those who did express an opinion, there are clearly many (though not a majority) who feel that more should be done.

5.4 Amongst the suggestions for additional steps to protect Argyll and Bute's biodiversity, the most common suggestions included:

*More education / information available to the public*

*Publicising initiatives*



*Recycling*

*Concern over development in green belt areas*

**Key Points to Note**

Few people are aware of specific biodiversity initiatives within Argyll and Bute, although a small number are actively involved in a range of such initiatives.

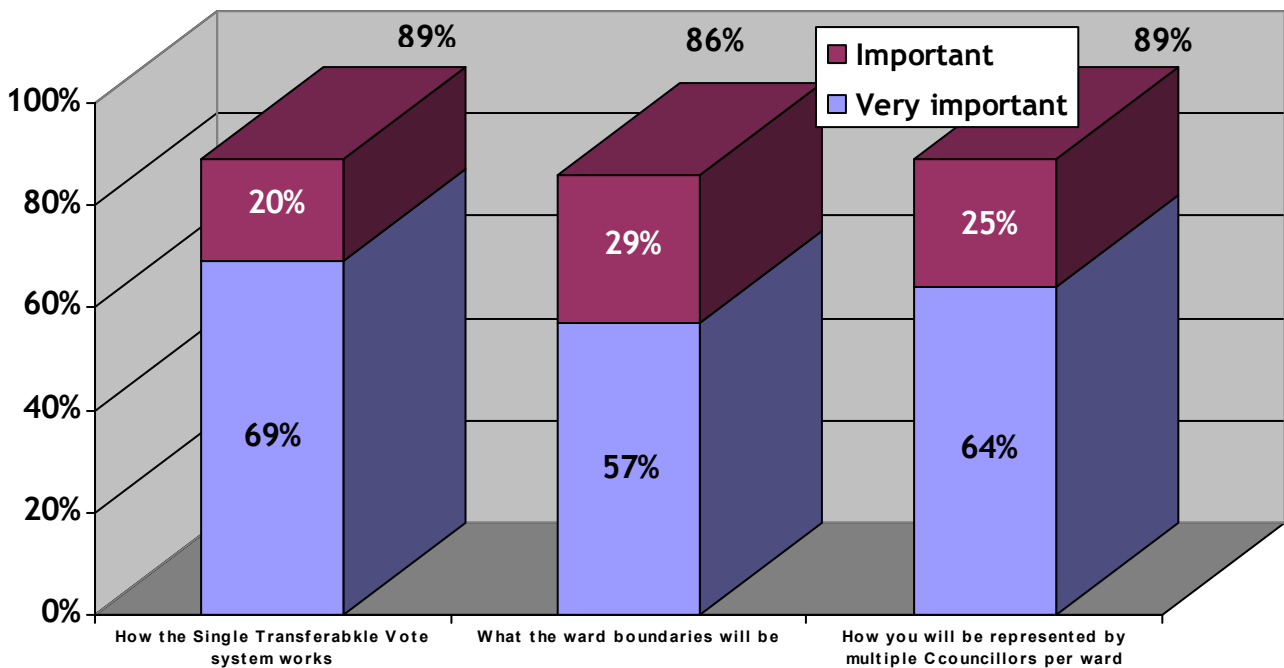
People generally do not feel able to comment on whether enough is being done to protect Argyll and Bute's biodiversity; amongst those who do express an opinion, the slight minority view is that enough is already being done to protect the area's biodiversity.

## 6.0 ELECTORAL CHANGE

6.1 In the final section of the questionnaire, respondents were informed of the implementation of the Single Transferable Vote system for the Scottish Local authority elections in May 2007.

Respondents believe it is important that they are informed as to the different aspects of the working of this system.

**Figure 6.1: Importance of Voters Being Informed on Aspects of New Voting System**

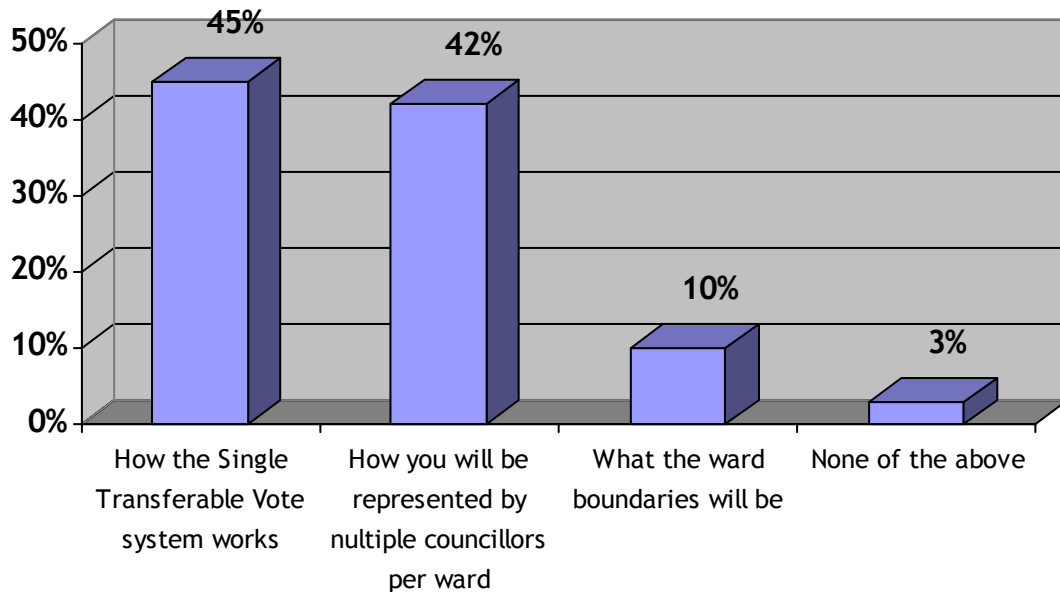


6.2 When respondents are asked to choose only one of these issues as their priority, then a strong desire for information on how the Single Transferable Vote system will work, and how people will be represented by councillors in multi-member wards, becomes apparent, with fewer people seeing ward boundaries as the top priority.

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**Figure 6.2: Most Important Information Needs on New Voting System**


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 Base: 696
 

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- 6.3 By far and away the most common method by which people would like to be informed about these changes is through a leaflet sent to their home address (suggested by 79% of respondents from a prompted list). The next most common suggestion is television or radio advertising (8%) followed by public meetings (4%), leaflets in offices or libraries (4%) and information on the Council website (3%).

#### Key Points to Note

People have a strong desire for more information on the implementation of the Single Transferable Vote system for the Scottish Local Authority elections in May 1997.

In particular, they would like to know more about how the system will work and how they will be represented by Councillors from multi-member wards. The great majority of people would like to see this information communicated through a leaflet delivered directly to their door.

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**ARGYLL AND BUTE COUNCIL  
COMMUNITY SERVICES**

**COMMUNITY PLANNING PARTNERSHIP  
MANAGEMENT COMMITTEE  
6<sup>TH</sup> DECEMBER 2006**

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**REGENERATION OUTCOME AGREEMENT**

**ANNUAL REPORT 2005 - 2006**

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**1. SUMMARY**

The first annual report of progress made under the Community Regeneration Fund through the Regeneration Outcome Agreement for Argyll and Bute Community Planning Partnership received Ministerial approval in October 2006.

**2. STRATEGIC OVERVIEW**

The Regeneration Outcome Agreements for Argyll and Bute remained geographically targeted in 2005/06 at the most deprived 15% of data zones within Argyll and Bute.

- Ardenslate, West Milton and the Glebe, Dunoon
- Ballochgoy on Bute
- Dalintober/Millknowe, Campbeltown
- Kirkmicharl/Craigendoran, Helensburgh

Soroba, Oban was a former social inclusion area and does not now meet the criteria to be included in the most deprived 15% of data zones. However, the agreement with Communities Scotland to allow Soroba transitional funding for one year has ensured the ongoing sustainability of the work in this area, namely the Soroba Learning Centre. The funding from Communities Scotland provided match funding to lever in European funding of £73,000 enabling the Soroba Learning Centre became a fully functioning independent company with 15 board members from the local community.

As well as geographically targeting the funding on the most deprived areas within Argyll and Bute, the Community Planning Partnership (CPP), agreed that funding would also be targeted on a thematic basis for young people with disabilities. This integrates the work into the ROA of the former Better Neighbourhood Services Fund. A separate report on the outcome agreement of year 3 and 4 of Better Neighbourhood Services has been prepared for Communities Scotland.

In the Kirkmichael and Craigendoran area of Helensburgh it was also agreed to target twenty per-cent of their funding on a thematic basis to meet the needs of excluded young people within Rosneath and Garelochhead.

The CPP has retained the local partnership arrangement of Area Development Groups (ADGs) within each ROA area. These ADGs ensure a high level of local community engagement and good local partnership arrangements in terms of joint working on the ROA priorities. The ROA remains focused in each area under the CPPs four strategic regeneration objectives and twelve associated regeneration outcomes as follows:

**1. Improve opportunities for learning, employment and skills development**

- a. Increase the number of people supported into work
- b. Enhance the employability of individuals
- c. Improve the availability of childcare.

**2. Promote health and well-being**

- a. Improve the health-related behaviour of the community
- b. Improve mental health and well-being within the community
- c. Enable more vulnerable people to live independently.

**3. Sustain and develop communities, culture and environment**

- a. Improve the attractiveness of neighbourhoods
- b. Improve the safety of neighbourhoods
- c. Enhance neighbourhood facilities.

**4. Encourage community development and capacity building**

- a. Enhance the level and quality of community participation
- b. Improve the sustainability of voluntary organisations
- c. Enhance the level of social economy activity in delivering key services

At a strategic level the CPP has two thematic groups and two economic forums to take forward the priorities identified by the partnership and communities.

The area where the CPP has struggled most to engage partners at both a local and strategic level has been around the theme of 'Getting People Back to Work'. This strategic priority is dealt with by two economic forums within Argyll and Bute and while some work has been undertaken in strengthening the links at a local level between the ROA and the strategic priorities of Getting People Back to Work more remains to be done during 2006/07.

On the whole the CPP has become aware that partnership working at a local level has been strong and effective when actually working on an outcome of the ROA. The CPP within Argyll and Bute has fully integrated the former Social Inclusion Partnership at both a local and strategic level and is developing based on the successful outcomes achieved.

This has been another extremely busy and challenging year for the Argyll and Bute Community Planning Partnership with regard to the Community Regeneration Fund activities covered by the Regeneration Outcome Agreements for Year 1. Gathering and collation of information required for the regeneration targets to provide more outcome and output driven evidence has involved a good deal of extra work for the many partnerships, agencies and people involved in the regeneration areas and this has been much appreciated.

Community Representation continues to be a real strength of the Argyll and Bute Community Planning Partnership and much of the success relies on those community representatives who are willing to give up their time and energy for the betterment of the community in which they live.

For a copy of the Annual Report please contact Muriel Kupris, Community Resources Manager – [muriel.kupris@argyll-bute.gov.uk](mailto:muriel.kupris@argyll-bute.gov.uk)

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**ARGYLL AND BUTE COUNCIL  
CORPORATE SERVICES**

**COUNCIL MEETING  
15 NOVEMBER 2006**

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**CONTACT CENTRE**

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**1. SUMMARY**

- 1.1** This report updates Members on progress in regard to the Contact Centre and proposes a way forward.

**2. RECOMMENDATIONS**

- 2.1** That the Council note their previous decisions to improve customer contact handling through the development of Contact Centre based customer relationship management as a strategic objective in the corporate plan and the best value improvement and development plan.
- 2.2** Notes the MGF3 bid was approved by the Scottish Executive including funding for the Contact Centre/CRM Development.
- 2.3** Notes that the Contact Centre/CRM Development fits within the Council's aspirations towards meeting the Government's forty six electronic service delivery targets.
- 2.4** Notes the Council's decision to appoint Steria to deliver the Business Case and the Contact Centre.
- 2.5** (a) Agrees to proceed with the establishment of a Contact Centre as outlined in phase 1 leading to:
- (b) All other services being included following a satisfactory business process assessment in each case.

**3. DETAIL**

- 3.1** Members will recollect that the Council identified the need to improve its customer contact handling within its MGF3 Bid submitted to the Scottish Executive in April 2004. That bid was approved by the Executive and after considerable negotiation with the Executive around the detailed terms of the MGF3 proposal the Council began the process of implementing MGF3 in early 2005.

- 3.2** The Council established a Customer First Board on 22 March 2005 to oversee all MGF3 projects and at that time the Contact Centre Project Board which had been set up to deliver the Contact Centre began reporting to that body.
- 3.3** The Council approached the delivery of the Contact Centre on the basis of meeting the terms of the Government's targets for electronic service delivery across a range of forty six indicators and also to improve customer contact which anecdotally at that time and now clearly identified within the Steria report was not in a satisfactory form.
- 3.3** A proposal was put to the Council to seek a partner to deliver the Contact Centre project and this was approved on 3 November 2005. Thereafter the Council developed a very detailed tender specification and as a result of a rigorous tender process identified Steria as their preferred partners in May 2006. Steria's brief was to look at an initial six services to develop a business case for a Contact Centre that could deliver improved customer service and cover its costs and also to identify a timetable and plan to take the Council from those initial six services to address all forty six electronic service delivery targets identified by the Government. Steria were also tasked with identifying areas of service process improvement that can be delivered by the Council in partnership with Steria and thereafter by a team of Council Officers who would be trained in business process re-engineering during the inception of the first six services.
- 3.4** The Business Case has now been submitted to the Strategic Management Team and after a number of detailed discussions the Strategic Management Team has recommended that the Council progress with the Contact Centre proposal as detailed in the recommendations in this report.
- 3.5** The Steria Business Case has been made available to all Members and provides a very detailed analysis of the reasons for progressing the development. Members will recollect that in terms of the Best Value Improvement and Development Plan one area of concern highlighted by Audit Scotland was the customer contact arrangements of the Council and the need to develop a modern customer strategy. The Council already has in place a customer strategy and this will be refined by the Council and Steria during the development of the Contact Centre to take account of the new customer contact arrangements that will be put in place.



- 3.6** The overall proposal provides for a development of a dispersed Contact Centre supported by customer relationship management software and integration to back office services to provide business efficiencies. These business efficiencies will be released gradually over the coming years by reductions in staffing levels which will be managed by normal staff turnover and will not therefore require any compulsory or voluntary redundancies.
- 3.7** The eventual aim of the Council is to ensure that all of its customer contact is undertaken by trained customer service teams of staff who are focused on delivering high quality customer services and supporting the work of frontline services in delivering the operational service activities which customers expect from this Council.
- 3.8** The level of integration which will be undertaken within the first six services will be substantially greater than any identified across Scotland at this time and will therefore place the Council towards the top of the Government's service delivery targets rather than towards the bottom quartile as it was when it was assessed in the previous year.
- 3.9** If the Council does not progress the Customer Contact Centre proposal outlined in this report then it is likely that it will be the subject of severe criticism from Audit Scotland for failing to implement its commitments within its best value improvement and development plan and the Corporate Plan. It is likely to be at the very bottom of the Government's indicators in terms of integrated customer relationship management/electronic service delivery and there are no other proposals to improve and modernise customer contact handling and business process improvement without the development of this project.
- 3.10** The funding set aside for the development of this project is sufficient to deliver the initial stages of the project which will create the foundations to allow a rollout of development across other services which will be delivered incrementally over the next number of years on the basis that departments will be satisfied on the business process re-engineering assessment for progressing an activity into the Contact Centre/Customer Services organisation environment.

#### 4. CONCLUSION

4.1 This proposal is a vital element of the Council's best value improvement and development plan and Corporate Plan and will put the Council in a position to meet its electronic services delivery targets over the next 12 to 18 months. It will also ensure that business improvement and process change is given a clear focus which should allow the release over a number of years of efficiency savings. Most importantly of all customer contact and customer service will be improved, performance management of customer contact will become clearly auditable and this will allow the Council to set and monitor targets for service delivery within the areas developed for the Contact Centre.

4.2 Annex B attached to this report indicates some of the linkages anticipated by the development of this project showing the CRM solution as the hub around which all other developments interlink.

#### 5. IMPLICATIONS

Policy	The Council has given a commitment within its best value improvement and development plan and corporate plan to deliver a Customer Contact Centre and this project will begin to meet that commitment.
Financial	The Modernising Government Fund budget set aside for the Contact Centre is sufficient to meet the costs of the delivery of the first six services.
Legal	None.
Personnel	There is no proposal to create any redundancies arising from this project. There will be a need to look at job scoping and descriptions as part of the development of this project.
Equal Opportunities	The development of integrated multi channel access to Council services including telephone, email and eventually text message will broaden the opportunities for members of the public to make contact with the Council while maintaining the facility of face-to-face personal contact.

For further information contact Charles Reppke on extn. 4192

SCOTTISH EXECUTIVE  
Finance and Central Services Department  
Public Service Performance and Improvement Division

Victoria Quay  
Edinburgh EH6 6QQ

Telephone: 0131-244 0420  
Fax: 0131-244 7058  
Stephen.krzyzanowski@scotland.gsi.gov.uk  
<http://www.scotland.gov.uk>

Your ref:  
Our ref:

22 November 2006

Dear Colleague

### **NEW ADVICE NOTE ON ENGAGING CHILDREN AND YOUNG PEOPLE IN COMMUNITY PLANNING**

Please find enclosed a copy of a new Community Planning Advice Note, developed by the Community Planning Team with help and advice from a wide range of stakeholders. Involving children and young people in Community Planning was discussed during the passage of the Local Government in Scotland Act in 2003 and has remained a current issue for Community Planning Partnerships (CPPs) and voluntary sector bodies working in the area, in particular with the appointment of Scotland's first Commissioner for Children and Young People and the continuing focus on the citizenship agenda.

In developing the advice note, we have seen evidence of significant commitment to improving engagement and we recognise that many CPPs are putting substantial effort into developing and coordinating community engagement, in particular working towards achieving the National Standards for Community Engagement.

This Note sits alongside existing advice under the Local Government in Scotland Act 2003, the National Standards and other advice on community engagement from Communities Scotland. The note explores the underlying reasons for and principles of effective engagement rather than setting out rigid parameters and includes illustrations of practice, information on various toolkits and contacts for relevant organisations. It also includes a framework for thinking through how engagement is planned at a CPP level, based on the National Standards for Community Engagement, which CPPs may find useful in evaluating overall progress.

The key points we would like you to bear in mind in looking at the Advice Note are:

- All partners and services have a role to play in engaging children and young people, not just those traditionally recognised as being responsible for community engagement or youth work. In particular, we hope the advice note will provide a good starting point for those who do not have a detailed knowledge of community engagement. **With this in mind, we hope that you will highlight the note to people in your organisation who would not naturally have access to it by other means.**
- We are keen to support the exchange of practice between CPPs and organisations so, **if you know of an example of successful engagement work with children and/or young people that you would be happy to share, please contact us and we will make arrangements for it to be put on the Community Planning website.**

Please let us know if you would find further copies of the Advice Note useful. We will be distributing the note by email as well, so that it can easily be sent on to others. In the meantime, electronic copies are available in the document library on the Community Planning website at <http://www.improvementservice.org.uk/community-planning/> alongside related material including further links and, in due course, good practice examples.

Yours faithfully,

A handwritten signature in black ink, appearing to read 'D. Robb', is centered below the text 'Yours faithfully,'. The signature is fluid and cursive, with a large initial 'D' and a long horizontal flourish at the end.

David Robb  
Head of Public Sector Performance & Improvement  
Finance & Central Services Department  
Rm 3-H99  
Victoria Quay

## **Argyll & Bute Funding Hub Progress Report November 2006**

### **Introduction**

The Corporate Funding Officer submitted a paper to the CPP September 2006 to inform the CPP of the proposed Big Lottery Fund Local Partnership Hub. The CPP was supportive of the development as described in the paper and requested an update of progress for the December 2006 meeting. This paper therefore updates the CPP on progress and in particular recommends that the management committee consider the proposal below.

### **Background**

The Big Lottery Fund has asked each local authority external funding officer to help facilitate a Local Partnership Hub which will primarily be a communication group for the BLF to interact with. As there is no specific external funding group in Argyll and Bute it is generally felt that such a grouping should encompass a wider spectrum of funders and functions to maximise the benefits of such a grouping. This group will be called the Argyll & Bute Funding Hub.

### **Aim**

The aim of the Argyll and Bute Funding Hub is to help develop or maintain sustainable projects in the area by maximising the amount of funding and support to these projects through improved quality of bids and closer links with local priorities.

### **Outcomes**

- Better quality bids
- Higher bid success rate
- Successful bids help deliver local priorities
- Projects are knowledgeable about the sources of funding and support available to them

### **What?**

The Funding Hub will be action based and offer information and feedback to projects both in development and existing. The Funding Hub will offer feedback on outline ideas rather than a final project assessment.

Projects will be invited to pitch their ideas to a panel made up of a mix of people from both the Community Planning Partnership Management Committee and the wider Partnership and will include organisations with expertise in a given field.

It would be useful for the Funding Hub to be aware of any feedback from the BLF to projects who have submitted an outline application to ensure continuity of advice and this should be developed with BLF.

In addition the Big Lottery Fund will communicate electronically with members of the Funding Hub to update them on BLF funding developments and events and will organise an annual meeting. The Funding Hub will have the opportunity to invite BLF to a Funding Hub meeting if there are particular areas of concern or success that the Funding Hub wishes to highlight.

There is also scope for the Funding Hub to discuss any other matters regarding funding which require attention, such as an update on a new funding stream or potential for supporting a project which has been unsuccessful with a BLF bid. In particular the Funding Hub may consider encouraging development of a project where a need has been identified.

### **How?**

## **Argyll & Bute Funding Hub Progress Report November 2006**

The invitation to pitch will be advertised through existing newsletters, media releases and personal invitation. The project will receive information on what will be required of them and this will be returned prior to their pitch day and appear on the previous agenda of the CPP Management Committee and through the Funding Hub network. The project will have 30 minutes to pitch to the Funding Hub and will immediately receive feedback, followed up by a written feedback report. An indepth project scoring framework will be offered to projects to take away and help develop their bids. Projects who cannot attend in person will have the opportunity to video conference.

A minimum project size will need to be established, perhaps £10,000. This would follow the BLF grant levels which only considers projects above £10,000 to the main programmes.

For communication with the BLF the Corporate Funding Officer will need to pass contact details of Funding Hub members to BLF.

### **Why?**

The reasons for choosing the format of pitching ideas are

- Core idea rather than detail
- Saves detailed process of looking through bids
- Forces people to think about their project critically
- Allows passion and energy to come through

### **Who?**

Members of the Funding Hub will include both operational and managerial officers. Attendance at meetings is not expected by all and the wider membership will communicate by email.

### **Future Development**

There are longer term goals of the Funding Hub which include streamlining funding deadlines and information required by funders and the potential for a relationship with other funders which reflects that of BLF. This would be particularly useful for the developing Scottish Rural Development Fund programme which may sit within the Community Planning Partnership and have a remit to disperse funding.

### **Costs**

Running the Funding Hub will have a cost relating to Officer time and administration. This will be undertaken by the Corporate Funding Officer with input from the Community Planning Partnership Manager.

### **Ethos**

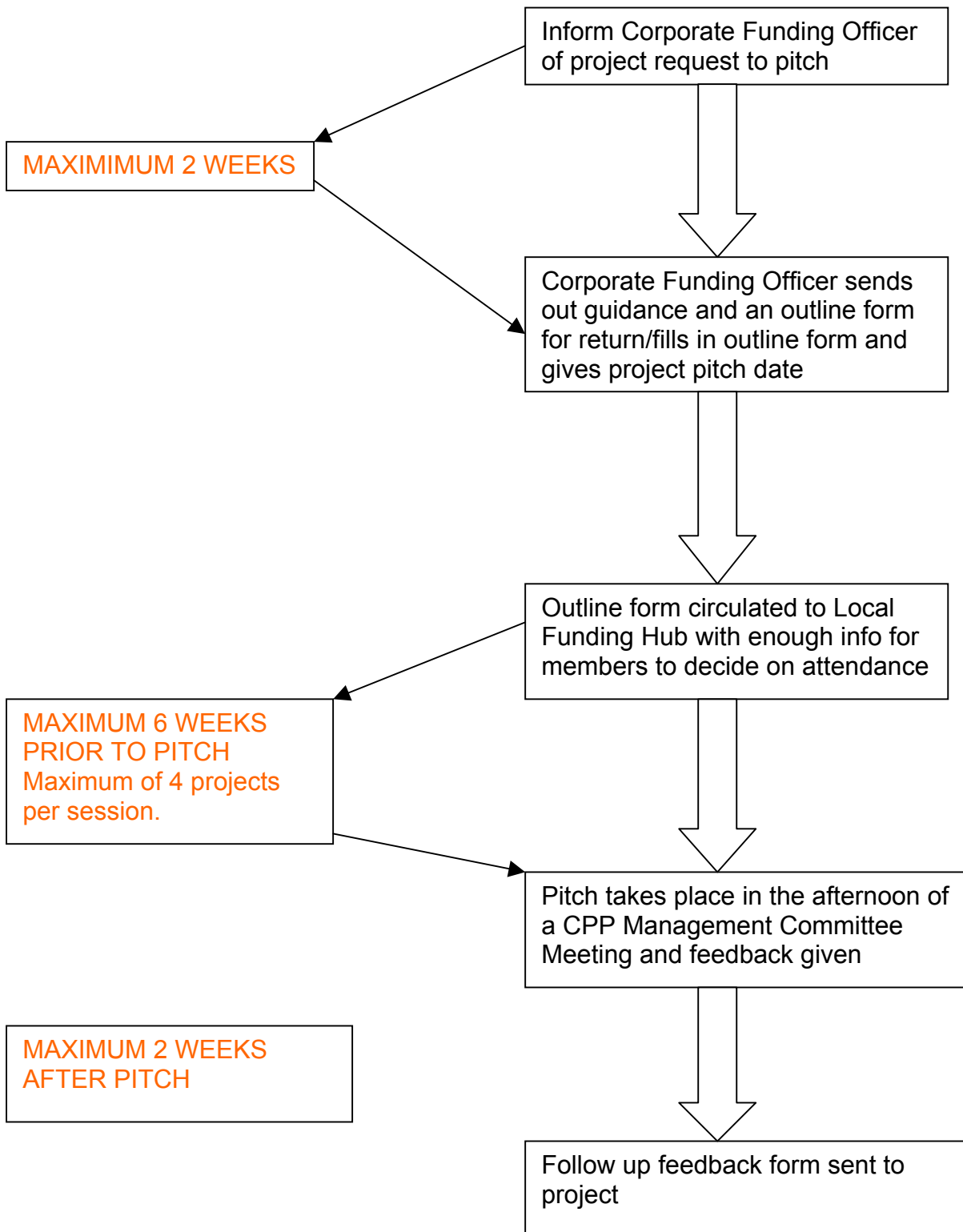
The pitching sessions will be designed to be inviting rather than intimidating and so the environment will be encouraging and supportive.

### **Timescale**

The Funding Hub will be established in early 2007 with a six weekly running programme as per CPP Management Committee meetings.

**Argyll & Bute Funding Hub Progress Report November 2006**

**PROJECT PITCH**



## Argyll & Bute Funding Hub Progress Report November 2006

### INTRODUCTION

We look forward to hearing about your project. Please fill out the form below to give us an overview of your project. This will help us try to ensure the most relevant Funding Hub members attend.

I have also included a prompt sheet for you. You may find it helpful to consider these questions when you are putting your presentation together. Your allocated time is 30 minutes so please allow for time during and after your presentations for the Funding Hub to give feedback.

If you have any questions contact Arlene Cullum on 07979 214501

[arlene.cullum@argyll-bute.gov.uk](mailto:arlene.cullum@argyll-bute.gov.uk)

<b>PROJECT NAME</b>	
<b>CONTACT DETAILS</b>	
<b>DATE</b>	
<b>What geographic area does the project cover?</b>	
<b>What's the total project cost?</b>	
<b>Please describe your project in no more than 200 words.</b>	

### PROJECT PROMPT QUESTIONS



**Argyll & Bute Funding Hub Progress Report November 2006**

- What's the name of your project, what geographic area does it cover?
- Who is the project aimed at? Eg. young people
- Do you know of any strategies the project addresses and if so how does it address them?
- How do you know there is a need for your project?
- How will you address this need?
- What outcomes are you hoping to achieve?
- Have you considered any other ways of achieving these outcomes?
- What's the total project cost?
- How are you going to raise the money to cover costs ?
- What are the management arrangements for the project?
- Are you working with any other organisations to develop and deliver this project?
- What happens if your project doesn't go ahead?
- How will the project be sustainable in the long term or is it short –lived?

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## Community Planning Partnership Biennial Conference 2007 Proposal

**1. That the management Committee agree the venue and proposed themes**

Venue	Dates Available	Accommodation available
The Pavilion, Rothesay	Friday 15 <sup>th</sup> June Friday 22 <sup>nd</sup> June	Main Hall – 800 Downstairs Room – 150 Board Room – 20 Cafeteria - 150
Queens Hall, Dunoon	Friday 15 <sup>th</sup> June Wednesday 20 <sup>th</sup> June	Main Hall – 1,000 standing Balmoral Suite – 100 seated, theatre style Patio Suite – 16 seated Holyrood – 70 seated audience
Corran Halls Oban	Friday 15 <sup>th</sup> June	Main hall Café bar area Studio Theatre (inc backstage)

**Key Themes:**

Housing shortage / affordable housing

Raising earnings / quality of earnings

Demographic change / migrant workers

Rationalising public sector assets / public sector reform

Advocacy for rural areas / making the case for Argyll and Bute

**2. That a small working group be formed to:**

- Decide what the day will be called
- Finalise the delegate list, including target groups
- Agree and invite keynote speaker
- Finalise the programme
- Agree structure, size and focus of workshops
- Agree and invite external facilitators (if decided)

**3. That this group meet in early January 2007 to finalise proposals in order to enable a report to be submitted to the Management Committee on the 6<sup>th</sup> of February.**

Eileen Wilson  
Community Planning Manager  
01546 604593

## **DRAFT PROGRAMME**

### **ARGYLL AND BUTE COMMUNITY PLANNING BIENNIAL CONFERENCE**

**10:00 – 10:05 Welcome and Introduction – Cllr \*\*\*\*\* (CPP Chair)**

to welcome everyone and introduce speakers

**10:05 – 10:15 CPP Overview – Andrew Campbell (CPP Management Committee Chair)**

Andrew, as outgoing chair, to give brief overview of accomplishments since last Review Day

**10:15 – 10:45 New Community Plan**

Presentation

**10:45 – 11:05 Tea/Coffee**

**11:05 – 12:30 Key Topics – facilitated Workshops**

Housing shortage / affordable housing  
Raising earnings / quality of earnings  
Demographic change / migrant workers  
Rationalising public sector assets / public sector reform  
Advocacy for rural areas / making the case for Argyll and Bute

The aim of the workshops -

The workshops will be centred around the CPP's commitment to the Leading Rural Area Vision

**12:30 – 13:30 Buffet Lunch**

**13:30 – 14:15 Feedback from Workshops**

Workshop facilitators/leaders to give brief overview of discussion and present findings

**14:15 – 15:00 Panel Discussion**

questions and answers session

**15:00 Close**

Argyll & Bute CPP Management Team  
06 December 2006

### Report from the Health and Wellbeing Theme Group

The CPP Management Committee is asked to:

- **Note the discussion from the HWTG and the agreements that they have sought:**
  - **Agreement from Argyll and Bute CHP for non-recurring funding of Islay Healthy Living Centre of £20,000 pending the outcome from Big Lottery Fund**
  - **Agreement in principle from Argyll and Bute CHP to identify £40,000 pa for five years for Islay Healthy Living Centre**
  - **Agreement in principle from Argyll and Bute CHP to identify resources to provide core funding for Bute Healthy Living Centre**
  - **Support from Argyll and Bute CHP for a bid going forward for Kintyre Healthy Living initiative for future BLF monies but using the Bute and Islay model**
  - **Agreement in principle from Argyll and Bute CHP to identify resources for Kintyre Healthy Living initiative to provide core funding should such a bid be put forward**
  - **Agreement in principle from Argyll and Bute CHP to identify non-recurring resources to support community development work in Dunoon and Helensburgh**
  - **Endorsement from Argyll and Bute CHP of the action that the local public health network in Oban, Lorn and Isles considers how best to meet the issue of health inequalities and deprivation in its area**
- **The HWTG also asks the other CPP organisations to help identify other sources of funding that could be considered as appropriate to be used for health improvement activity.**

#### 1. Background and summary

Current health improvement funds received by the CHP total £175,000 (HIF). £26,200 is spent on public health capacity and community planning posts in Argyll and Bute Council and £50,500 is allocated to Islay and Bute Healthy Living Centres on an annual basis. The remainder of the HIF is spent on the Joint Health Improvement Plan (JHIP) actions across the seven localities within the CHP. The ability to provide some monies to the localities has been seen not only to improve partnership working but also to have direct impact on the agreed JHIP actions. As well as Big Lottery Fund (BLF) monies for the healthy living centres (HLCs), money also comes into the area through the local authority by way of the Community Regeneration Fund (CRF) (this need not be directed towards health inequalities but in reality much of it is).

At its last meeting the HWTG discussed in full the future health improvement funding from the CHP in relation to the timed expiry of current BLF funding. In particular it highlighted the need to target health inequalities through the targeting of deprivation in a remote and

rural context. It also noted that other CPP organisations should be asked as to whether other monies can be directed to health improvement activities.

## 2. Where should we direct our resources?

### ***Datazones and deprivation***

The HWTG is aware of the problems of measuring deprivation in remote and rural areas. The populations are heterogeneous with very different economic and social profiles within each small area. Not all those who live in one of the more multiply deprived datazones experiences deprivation and conversely the opposite is also true. That said the Scottish Index of Deprivation (SIMD) that uses datazones is a useful starting point to help allocate resources. Given that the distribution of deprivation is more scattered than in a large urban population, it is also helpful that the HWTG is able to allocate the small HIF resources to the localities so that they can make sensitive choices based on local knowledge.

A number of points are drawn from the information in Table 1 (see below):

- Islay is facing an imminent funding issue (although out with defined area of multiple deprivation)
- Dunoon and Helensburgh each have a datazone in the 5% most deprived datazones but only attract CRF funding and no additional health monies to tackle health inequalities
- Oban does not currently have any additional funding

**Table 1 – Datazones and funding streams**

<b>Datazone</b>	<b>Funding currently being received per annum</b>	<b>Funding ceases</b>
Islay/Jura – outwith 15% most deprived (project beneficiaries pa = 2,400)	Healthy Living Centre: BLF £106,900; NHS (HIF) £24,000 <b>Total £130,900 Spend pp £54</b>	March 2007
Kintyre – 1 dz within most deprived 10% and 1 dz within 15% most deprived (pop = 1,527)	Healthy Living Centre: BLF £193,000; CRF: £74,100 <b>Total £267,100 Spend pp £175</b>	December 2007 March 2008
Bute – 2 dz within 15% most deprived (pop = 1,074)	Healthy Living Centre: BLF £165,000; NHS (HIF) £26,000 CRF: £51,300 <b>Total £242,300 Spend pp £226</b>	March 2008 March 2008
Helensburgh – 1 dz in most deprived 5% and 1 dz in 15% most deprived (pop = 1,188)	CRF: £57,000 <b>Total £57,000 Spend pp £48</b>	March 2008
Dunoon – 1 dz in 5% most deprived, 1 dz in 10% most deprived and 1 dz in 15% most deprived (pop = 2,030)	CRF: £102,600 <b>Total £102,600 Spend pp £51</b>	March 2008
Oban – 1 dz in 15% most deprived (pop = 603)	No current funding – received only transitional CRF for a previous dz	

### ***Islay Healthy Living Centre***

Islay Healthy Living Centre has been operational since May 2002. It evolved from a Health Promotion Project funded by Argyll & Clyde Health Board (1996-2002) supported by a Health Alliance of key local partners. Its current funding ceases at the end of March 2007.

The points below describe the findings of national evaluations undertaken with Islay HLC and findings of evaluations of Healthy Living Centres in general:

- Help people to become healthier, both in the short and long term

- Safeguard the health and well being of their regular users
- Use a variety of successful strategies to involve local people and enable them to tackle the issues that affect their lives
- Enhance life skills, encourage change in health related lifestyles, and tackle fundamental determinants of ill health
- Help people and organisations to learn and to be part of a closer community
- Develop, improve and organise local partnerships and networks
- Many HLC activities will be sustained beyond BIG's grant but in a different form
- Provide more than a health promotion service and frequently involve giving local people the opportunity to address issues that affect their lives
- Prove their ability to engage hard to reach client groups and achieve social inclusion goals and encourage use of services
- Have ability to help CHPs and CPPs achieve meaningful community engagement
- Aid and complement local statutory service delivery

Much has been achieved by Islay HLC. However it considers that a further period of funding is required before it can develop a self-sustainable funding model. It has been invited by BLF to submit a 2<sup>nd</sup> stage application for the *Life Transitions* component of the 'Investing in Communities' funding stream. The project aims to submit the application towards the end of December and whilst the current funding does not run out until the end of March 2007 any delays in a decision from BLF would threaten continuity of the project. The CHP is to be asked to provide non-recurring revenue (maximum £20,000) to cover any delays in a decision from BLF. The project is asking for £830,074 from BLF over five years. It is also to ask the CHP for £40,000 per annum to support core funding for the project.

### ***Bute and Kintyre***

Both areas have a healthy living centre. Bute is run on a similar model to Islay and whilst it had a later starting time than Islay it has shown good results. Its funds cease in March 2008. It has begun to consider application to the BLF for further monies. Should a submission be made to BLF the CHP is to be asked to agree in principle to identify resources to provide core funding in a similar vein to Islay.

Kintyre Healthy Living Partnership adopted a different model to Islay and Bute and the Partnership is run as a virtual organisation with different local organisations delivering the work plan through funding from the central resource. It is not unfair to say that this has not been as successful as the other projects and it would not be the HWTG's recommendation that this be continued in future years. However there is a tremendous need in Kintyre and the CHP is to be asked to support a bid going forward for future BLF monies but using the Bute and Islay model.

### ***Dunoon, Helensburgh and Oban***

Dunoon and Helensburgh have the least nominal spend per person despite being the two areas where there is a datazone that is categorised as the 5% most deprived in Scotland. The public health networks in these areas should be encouraged to consider the best way to lever in additional monies to address health inequalities. It is neither possible nor desirable to foist a healthy living centre upon an area. Community development work has to go on in area prior to such a development to generate a desire for the community to engage in such an enterprise. However community development itself requires investment and whilst there are some local authority monies directed to this (Community Voices) across all the deprived datazones in Argyll and Bute, these two areas need special attention. It may be that non-recurring monies could be used to carry out such work with a view to building enthusiasm for a community-based project. The HWTG has recommended that the CHP agree in principle to identify resources to support community development work in Dunoon and Helensburgh.

In recent times Soroba in Oban has improved in its deprivation ranking and is now out with the worst 15% and the area has now embarked on a social enterprise model of funding. The HWTG has recognised that they are in their early days of attracting funding and have given them specific project monies to work on JHIP actions. However with the publication of the 2005 SIMD data an area around Quarry Road/Miller Road has now moved into the worst 15% most deprived. The local public health network should consider how best to meet this area's needs. The CHP has been asked to endorse this action.

### **3. Conclusions**

Healthy living centres and local public health networks can shape and influence local services but can also support the implementation of service delivery across many of the partnership organisations. They have begun to tackle inequalities and health, removing the barriers to access and are already making an impact in the community, focussing on health improvement and can maximise service provision locally through their existing partnerships with communities.

The CHP has been asked to financially support the necessary infrastructure to allow this work to continue. The HWTG also asks the CPP Management Committee to help identify other sources of funding that could be considered as appropriate to be used for health improvement activity.

**Elaine C Garman**  
**Chair, Health and Wellbeing Theme Group**  
**20 November 2006**





[www.initiative-at-the-edge.org.uk](http://www.initiative-at-the-edge.org.uk)

Tuesday, 28 November 2006.

### Report for Argyll & Bute Community Planning Management Board Meeting 6<sup>th</sup> Dec 06.

Attached to this short report are the pro forma reports from the 3 islands of Colonsay, Coll and Jura.

In September Colonsay ended its period under designation and will move on to further work with the assistance of the Community Land Unit from 1<sup>st</sup> Dec. The compilation of this report was made possible with the assistance of Deirdrie Forsyth of A&B C and Chris Nisbett the now unemployed LDO for Colonsay.

#### Colonsay.

- Please refer to script at end of IATE Base Report attached to this cover page.
- Main points to highlight from the report are the difference between support and leadership and the way that leadership can be difficult in very small communities.

#### Coll.

- The island lost the LDO services in June.
- A new LDO has only recently been appointed and is very much finding her feet.
- The LDO is a native of Coll who left after schooling ago but has returned with her husband and 3 sons.
- Senior Citizens group drafting a constitution.
- Possible new Community Hall- Facility has a secure offer of a site.
- Playpark project is well supported and looking for funding.
- Recycling group looking for longer term (5 years) initial phase in order to become sustainable.
- Some on island fund raising has been successful.
- Affordable housing awaiting feedback from WHHA
- Water supplies for Arinagour now at capacity - Minimal capital investment needed to extend this ?
- Community Council in process of reforming.

#### Jura .

- Main workload is attached to RSPA project to deliver a fast passenger ferry to mainland.
- Some on island fund raising has been successful with distribution to island community groups.
- B.T. exchange is not delivering adequate internet connection speeds for the island.
- Thanks to all for relocation of road man onto the island.
- Adoption of local regeneration plan by agencies is asked for. ( see attached page for Jura)

#### Overall Issues.

- ❖ Isolation and small community size need extra time, resources and support to generate positive actions.
- ❖ Sustainability & succession linked to above point - can LDO support be partnership mainstreamed ?

Initiative at the Edge is a partnership programme supported by The Scottish Executive, Highlands & Islands Enterprise Network, Communities Scotland, The Crofters Commission, Highland Council, Shetland Islands Council, Orkney Islands Council, Comhairle nan Eilan Siar & Argyll & Bute Council. Scottish Natural Heritage and the Health Boards of Highland ,Orkney,Shetland & The Western Isles.

# Initiative at the Edge Base Report

Area	Colonsay
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**Contacts** - Please list all relevant contacts (Ensure people listed are actual people who will be able to deal with Initiative business)

Local Development Officer		Community Group		Agency	
Name	Chris Nisbet	Name	Christa Byrne, Chairman Colonsay Community Development Company (CCDC).	Name	
Address	The Village Hall, Scalasaig, Isle of Colonsay, PA61 7YW.	Address	Homefield, Lower Kilchattan, Isle of Colonsay, PA61 7YR	Address	
E-mail	<a href="mailto:Chris.nisbet@argyll-bute.gov.uk">Chris.nisbet@argyll-bute.gov.uk</a>	E-mail	<a href="mailto:byrne@colonsay.org.uk">byrne@colonsay.org.uk</a>	E-mail	
Tel	01951200263	Tel		Tel	
Fax	01951200370	Fax	01951200320	Fax	
Mobile	07736432729	Mobile		Mobile	

Please use the space below to indicate any past, current and future projects for your area/s. Outlining the status and progress of the specific project

Action	Target	Indicator	Progress
Colonsay Crofting Development Project.	To encourage young families to locate and work on the island. Provide a route to affordable housing for new families.	Ongoing	Colonsay Community development Company (CCDC) are awaiting confirmation from the Crofters Commission that funding for the consultancy work to move the project forward is in place. Davie MacLeod has been interviewed by CCDC and has agreed to carry out the necessary work dependent on the funding being in place.
Rhododendron Clearance Project.	To eradicate Rhododendron ponticum from the island to improve the biodiversity and landscape value on Colonsay. To give employment and training opportunities to local people.	Ongoing.	Discussions are again taking place with the Forestry Commission (FC), Scottish Natural Heritage (SNH) and Colonsay Estate regarding the future funding of the project. CCDC are a cash poor business and the requirements of FC for Scottish Forestry Grant Scheme to be paid out are work has to be completed before a claim can be submitted. This is often not possible with a community enterprise which leads to uncertainty and a lack of security for the workers. This project provides much needed employment on the island and has made tremendous inroads into the <i>R.ponticum</i> problem. For the project to stall at this stage would have severe repercussions not just for the workers, but for the islands habitat. Please see attached report for more information.
Harbour Development Project.	To improve the facilities on the island for visiting marine craft.	Ongoing	A recent report which has been commissioned by AIE in consultation with the islands of Colonsay, Coll, Tiree and Mull has been received in draft form. This report has been circulated to community members via the Colonsay website noticeboard and comments are requested back by the 24 <sup>th</sup> November 2006.
Renewable Energy.	To provide an income stream for the community through renewable energy generation.	Ongoing	Colonsay is now part of the 3Islands Energy Initiative which involves Jura, Islay and Colonsay. The common link is the electricity grid. Two potential projects have been identified. Firstly a Wind to Heat project for the Community Hall and secondly, a 2-300kW grid connected wind turbine which could potentially generate £10 - £15K of profit for the community company. Gilbert Stevenson,

<p>Purchase of a gateway or transition house.</p>	<p>To provide accommodation for either families wishing to locate on the island for the period where they decide if they like island life, or move into their own property. Would be suitable for the potential new crofters who come to the island and have no immediate accommodation. Could also be used to house a key worker such as a nurse when no other accommodation is available.</p>	<p>Ongoing.</p>	<p>the 3Island Project Officer will visit the island on the 27<sup>th</sup> November to hold discussions with members of the community regarding these potential projects. The RSPB and SNH along with the Civil Aviation Authority have been contacted in the first instance to obtain any comments they may have. Discussions are taking place between HIE's Community Land Unit and CCDC regarding a property at Uragaig that has come up for sale. This is dependendet on decisions that the Big Lottery Fund will make I November regading the allocation of funds through the Growing Community Assets funding package.</p>
<p>Construction of a Progressive Care Centre (PCC) on the island.</p>	<p>This would follow similar lines to the unit that is presently being constructed on Jura. Colonsay has an ageing population and most older people who have lived here for the majority of their lives would prefer to remain on island. This gives people to remain on the island when they are unable to cope in their own homes.</p>	<p>Ongoing</p>	<p>Discussions have taken place with members of the Jura steering committee and a scale model of the Jura building has been loaned to Colonsay and has beenon show in the Servicepoint for people to look at. It has generated a fair level of interest and it is proposed to look further into this potential project at the meeting on the 27<sup>th</sup> November.</p>
<p>Amenity area in front of the Community Hall.</p>	<p>To clear up and create an amenity area in front of Colonsay Community Hall. This will include drainage, reseeding and low impact seating and perhaps a swing for children.</p>	<p>Ongoing</p>	<p>Funding has been secured through Argyll &amp; Bute Council for this project. Quotes for the work have been obtained and clarification of funding is required from A&amp;B C before commencement of any work.</p>
<p>Small Islands for Survival and Understanding (SISU).</p>	<p>To network with and promote interaction between small island communities. To provide a basis for learning from others and to create a policy document from the experiences gained which will contain proposals for the</p>	<p>Ongoing</p>	<p>The final conference took place in Finland in September. From this a policy document will be prepared in time for the European Small Islands Network conference on Islay at the end of November. This will contain points of action relating to the different areas involved in the project. Once published the document will give</p>

	improvement of services to the islands.	powerful argument to several of the issues that the Scottish islands are faced with. These include costs of transport and freight and healthcare for the elderly.
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Please indicate any projects past, present and future and outline amount, if any, of funding approved and the amount of funding spent

Project Title	Funding Approved	Funding Spent
Colonsay Crofting Development Project (CCDP). Valuation fees.	£1350	£1350
CCDP Feasibility Study	£4166	£4166
CCDP Legal review	£4900	£4900
CCDP land purchase	£194000	£169000
Fuel Station	£146000	£146000
Renewable Energy, feasibility study	£10000	£10000
Office accounts training	£1000	£1000
Achaological access project	£43000	£10000
Rhododendron clearance project	£215000	£198000
SISU project	£38500	£38500
Screen machine	£680	£680

Please list below any pending media coverage or recent media coverage providing a details of who provided the media coverage – if possible

	Details of media coverage	Contact details

List any local links that you would want to see on the Initiative at the edge website:  
Isle of Colonsay community run website: <http://www.colonsay.org.uk/index.html>

The Corncrake, Colonsay's local web based newspaper: <http://www.colonsay.org.uk/corncrake/cornframe.html>

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Any other information

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Date Sent: 16<sup>th</sup> Nov 06

Date Returned:

Date Logged: 16<sup>th</sup> Nov 06

# Initiative at the Edge Base Report

<b>Area</b>	Isle of Coll
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**Contacts** - Please list all relevant contacts (Ensure people listed are actual people who will be able to deal with initiative business)

<b>Local Development Officer</b>		<b>Community Group</b>		<b>Agency</b>	
Name	Address	Name	Address	Name	Address
Fiona Carswell	Middle Pier Arinagour Isle of Coll PA78 6SY	Development Coll	Peter Isaacson:Chairman Uig Cottage Isle of Coll PA78 6TB		
E-mail	DevelopmentColl@btconnect.com	E-mail	isaacson@isleofcoll.org.uk	E-mail	
Tel	01879230000	Tel	01879230491	Tel	
Fax	01879230000	Fax	01879230272	Fax	
Mobile		Mobile		Mobile	

Please use the space below to indicate any past, current and future projects for your area/s. Outlining the status and progress of the specific project

Action	Target	Indicator	Progress
Established a dynamic and proactive working group for	May 06		Contacted relevant parties in A&BC to ascertain attitude to a new build primary and

<p>'Community Centre' Held a fundraising session with experienced fundraiser and timetabled an all -day fundraising workshop.</p> <p>Currently trying to firm up contract with an independent advisor to take on job of applying for funding and doing intensive paperwork side of project.</p> <p>Established contact with a local land owner who is willing to sell a suitable piece of ground.</p> <p>Approached by 'Coll Play Park Committee' to seek funding of approx. £8,000 for new play frame and ground matting.</p>	<p>December 06</p> <p>December 06</p> <p>October 06</p> <p>November 06</p>	<p>On-going</p> <p>On-going</p> <p>On-going</p> <p>On-going</p>	<p>invite them to a meeting of the working group. Produced two batches of t-shirts which have raised £709.55 to get the ball rolling.</p> <p>To decide on design to confirm amount of land needed. Then to contact CLU to start purchasing the land.</p> <p>Continue help search for funding through grants, also helping with letters to local businesses such as Co-op and Caledonian Challenge.</p>
<p>Secure funding to establish Coll Seniors Social Club to combat isolation and improve social welfare for the elderly.</p>	<p>June 06</p>		<p>Application for £5,000 with Comic Relief Older peoples fund. Still to secure. DO attending 'Seniors Lunch' Club Monday 20<sup>th</sup> November, to help establish working committee to enable them to receive funding.</p>
<p>'Recycling Group' to help local farmers dispose of bale wrap, by buying bale wrap bins and liners £800.</p>	<p>December 06</p>		<p>£500 funding secured from Grab Trust. £250 funding from RSPB still to be secured. Farmers to pay ½ towards purchasing items. Held meetings with local farmers to confirm details. Order bale wrap bins and liners on 7<sup>th</sup> December day after next meeting.</p>
<p>To help seek more long term funding £3,000 to £5,000 over the next five years. £1,000 per year to purchase materials and to take used bale wrap down to Solway Plastic Company.</p>	<p>June 07</p>	<p>On-going</p>	<p>To seek possibility of some funding from SNH. Designed a 'Bag for Life' to sell to help fund process. 1000 being ordered and printed ready for sale April 07.</p>



<p>'Affordable Homes for Coll' held meeting with WHHA.</p>	<p>June 06</p>	<p>On-going</p>	<p>WHHA contacted local owners and assessed land values.</p>
<p>Established Coll is a deserving case for improved housing provision, Affordable Homes for Coll.</p>	<p>June 06</p>	<p>On-going</p>	<p>Research housing needs through Claire Jones from Housing Association on Tiree. Awaiting dates to conduct survey of Coll.</p>
<p>'Small Producers Group' held meeting with local producers, also attended by Christine MacDonald.</p>	<p>May 06</p>		<p>A lot of interest but no move towards creating a cooperative. Instead group decided to go forward as individuals. Next step is to invite those who attended meeting in May to put forward their views on any help Small Producers Group can give them.</p>
<p>Invited Calina MacDonald from HILFN to September meeting,</p>	<p>September 06</p>		<p>Unfortunately unable to attend due to lack of groups funds. This is being assessed by group.</p>

Please indicate any projects past, present and future and outline amount, if any, of funding approved and the amount of funding spent

Project Title	Funding Approved	Funding Spent
Recycling Group	£500	£
	£	£
	£	£
	£	£

Please list below any pending media coverage or recent media coverage providing a details of who provided the media coverage – if possible

Media Coverage	Details of media coverage	Contact details

List any local links that you would want to see on the Initiative at the edge website:

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Any other information

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Date Sent:

Date Returned:

Date Logged:

## Initiative at the Edge Base Report

Area	Isle of Jura
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**Contacts** - Please list all relevant contacts (Ensure people listed are actual people who will be able to deal with Initiative business)

Local Development Officer		Community Group		Agency	
Name	Address	Name	Address	Name	Address
Deborah Bryce	Jura Service Point School House Craighouse Isle of Jura PA60 7XG	Dick Mayes (Chairman)			
E-mail	<a href="mailto:Deborah.bryce@argyll-bute.gov.uk">Deborah.bryce@argyll-bute.gov.uk</a>	Lealt Isle of Jura		E-mail	
Tel	01496 820161	<a href="mailto:dick@lealt.waitrose.com">dick@lealt.waitrose.com</a>		Tel	
Fax	01496 820162			Fax	
Mobile				Mobile	

Please use the space below to indicate any past, current and future projects for your area/s. Outlining the status and progress of the specific project

Action	Target	Indicator	Progress
	Put in place a summer only passenger ferry	On-going	Rural Community Transport Initiative (RCTI) funding application submitted 1 <sup>st</sup> September.

Passenger Ferry	from Craighouse, Jura to Crinan.		Business Plan complete. Await reply from RCTI re funding success, estimated beginning of Dec. Tender specification draft drawn up by A&BC and sent out to community for comment. Public meeting held 13 <sup>th</sup> Nov, various comments made and noted to change on tender spec. Blair Fletcher to finalise tender and issue to those interested. 10 expressions of interest since position of tender was advertised.
Parking Area next to Village Hall, Craighouse.	To complete a parking area for approx twenty cars	On-going	Sketch of car park sent to David Ferrier (Jun 1) to supply small working drawing of car park. Drawing provided (Oct) and altered to accommodate proposed Hall extension, so as not to encroach on same land. Donnie McLeod working on a firm cost from there, he will also liaise with Robin Dixon re costings for stone should there be a sufficient amount on Jura. Letter sent to Ardfin Estate to discuss purchase of land. Await Donnie's cost and reply from Ardfin..
Roads and Passing Places	To upgrade roads and passing places	Work underway	ABC agreed to the upgrading of 20 passing places by a local contractor. Survey complete. Work underway, 11 passing places complete so far.
Jura Road Man	Create part-time or full-time post for a maintenance worker	Complete	Position filled. Family of four moved to Craighouse from mainland.
Beach Clean	Up keep of our shorelines and beaches throughout from Feolin to Ardfarnal.	On-going	Beach Clean 26 <sup>th</sup> August. Hall to Manse. Successful, aided by Re-jig. £225 raised. Next clean scheduled for April 2007
Crofting Land	Bring more families to Jura.		Looking at the possibility of creating new crofts. (Croft Reform Bill not yet passed).
BT Internet	Upgrade exchange on island to help self employment		Contact BT to confirm whether it is possible or not to upgrade the exchange on the island. A Mr Desmond Linton from BT Devolved Government Unit Scotland is looking into this, 9.11.06.
Regeneration Plan	An umbrella venture incorporating seven projects within Craighouse area	On-going	Document and illustration of seven projects happening and proposed for the Craighouse area collectively known as the 'Regeneration Plan' all assisted by various community

		groups, these are: <i>Jura Development Trust</i> - Antlers tea-room & interpretation centre, Pontoons & moorings and Bio-fuel. <i>IatE</i> - Car park & recreational are and Direct mainland Passenger ferry service. <i>Village Hall Committee</i> - Village Hall refurbishment. <i>Jura Community Business</i> - Workshops. Full funding application to be submitted to The Big Lottery Fund by Jan. OPF has been approved for Antlers and Car Park.
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Please indicate any projects past, present and future and outline amount, if any, of funding approved and the amount of funding spent

Project Title	Funding Approved	Funding Spent
Beach Clean April	£750.00	£750.00
Beach Clean August	£225.00	
Development Plan	£10,000 -	
“		£198.16*
	£	£

Please list below any pending media coverage or recent media coverage providing a details of who provided the media coverage – if possible

Media Coverage	Details of media coverage	Contact details
Jura Jottings	101 island recipients 175 mainland recipients	We continue to report our progress in our local newspaper.

List any local links that you would want to see on the Initiative at the edge website:

Any other information

£750 raised from April Beach Clean. £300 awarded to Playground Association, £300 to School Board for trips and £150 to Jura Badminton Club.  
 £198.16 spent for the investigation carried out on the land ownership of the foreshore.  
 £225 raised from August Beach Clean. £200 to be used to produce large display boards for exhibitions in hall. £25 remains as kitty for next clean – food and drink.

Date Sent: 14<sup>th</sup> Nov 2006  
 Date Returned:  
 Date Logged: 16<sup>th</sup> Nov 06

## **Jura Regeneration Plan**

(As developed from Iomairt aig an Oir/IATE development plan of 2004.)

There are seven projects within the plan based in the island's main settlement of Craighouse.

They are:-

1. Car park, with a recreation area, to the North of the hall (Initiative at the Edge)
2. Renovated and extended village hall (Isle of Jura Village Hall Committee)
3. New Antlers building to include a bunkhouse, tea room and interpretation centre. (Jura Development Trust)
4. New moorings and landing pontoon (Jura Development Trust)
5. Passenger ferry with landing facilities (Initiative at the Edge)
6. Workshops (Jura Community Business Ltd)
7. Bio-fuel boiler (Jura Development Trust)

Following discussions between the groups responsible for these individual projects it was agreed to create a Regeneration Plan for the centre of Craighouse. This action was taken to ensure that there was no duplication between projects, that where it was possible to share facilities we did so and to ensure that each individual group knew what the other groups were doing. Overall it would ensure that the redevelopment of the centre of Craighouse went ahead in a co-ordinated and planned manner for the benefit of the community at large.

This regeneration plan has been accepted by Argyll & Bute Council's Planning Service dept and they have confirmed that all the projects would be supported by the Area for Action designation. We continue to develop this plan. The request now is for the community planning partnership to endorse our activities to date and it is our desire that it is formally agreed by them in the coming months.

- New projects are being brought forward by community members.
- Other successful projects undertaken and underway:
  - i. Beach cleans – raising money for local organisations such as Playground Association and Badminton Club. £975 raised in 2006.
  - ii. Training courses (Knotweed spraying course carried out in June)
  - iii. Jura roads man position now filled
  - iv. Further four houses being built on Care Centre site for 2007/08 by West Highland Housing Association
  - v. Expensive ferry fares – bid for Rural Priority Service Area monies now in place to aid with a short term discount tickets for residents scheme and signage.
  - vi. Roads and passing places to be completed by November. 20 passing places to be upgraded. Local Contractor secured to carry out work.
- Strong links forged with agencies through IatE.
- Valuable experience gained from involvement in any projects undertaken.
- Successful involvement with the Jura Development Trust, Jura Community Business and Jura Community Council, giving aid with IatE status where possible.